Installation Issues

Posted by eclectic - 2011/04/05 23:28

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I've just downloaded the scroller but am unable to view the images.

I have ariimageslider and basically you just need to enter the path ie: /images/home/ I entered this path in the "content" area. But no pictures.

There is very little documentation on this product. I followed the link posted in someone else's post but it just listed directions for the plugin same as the Component "help".

There needs to be more information on setup. A proper installation guide.

I have a component, module and plugin. I just want a simple slider on my home page, no scrolling text nothing fancy. Please help.

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Re:Installation Issues

Posted by admin - 2011/04/06 13:51

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Hello,

"ARI Scroller" can't scroll images from image folder(s). It accepts HTML content and slides it.

Regards,
ARI Soft

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Re:Installation Issues

Posted by eclectic - 2011/04/06 19:08

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That isn't helping me. I've seen the code:

Attributes:
width - Width of scrolling area
 height - Height of scrolling area
 speed - Speed of scrolling
 delay - Delay of scrolling
 skin - Skin of scrolling area container. Available values: dotted, bold_dotted, solid
 className - CSS class name of scrolling. It's possible to specify any CSS class that will be applied to scrolling area container
 direction - Direction of scrolling. Available values: Up, down, left or right
 ignoreLeave - Stop scroller when user leaves the browser window or not
 alternate - Alternate Scrolling moves the content bounce back and forth. Use alternate scrolling or not
 stopOnMouseMove - Stop on mouse move. Stop scroller when the user has his mouse over the scroller and start again when the user moves the mouse off the scroller
 fontsize - Size of font for content

Where do I indicate the files I want to use? Where does the above code go? In the content section of the module? I can ask aother 10 questions. Where is the DOCUMENTATION / INSTALLATION guide? A paid product should have this.

My question was: How do I publish files in a slider for the header of a page? What are the steps to accomplish this? I don't want a plugin as it is a header. So I need to use the module which is not intuitive to accomplish this simple task.

What is the point of having a demo site if the demo contents don't have instructions on how to accomplish what is being viewed????

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Re:Installation Issues
Posted by eclectic - 2011/04/06 19:31

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I've spent hours trying to make the scroller work. Poor documentation and support response. I found a FREE scroller (Vargas) which worked out of the box in 2 minutes.

Pleaese refund!

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Re:Installation Issues
Posted by admin - 2011/04/06 21:12

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Check your mail please.

Regards,
ARI Soft

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Re:Installation Issues
Posted by Stuckshutter - 2011/10/30 16:13

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I am confused.

I just bought the Scroller based on this descriptions and demo of the plugin on your site:
ARI Scroller module and mambot(plugin) can scroll dirrefent type of content (text, HTML, images, flash, etc...) in various ways. (see the attached screen shot of your page)

Clearly, the plug in does not do anything but show html content. So, what do I need to buy to get the promised functionality? Seems like the demo and description are wrong and misleading... did you put the wrong description on this plugin?

Applying a credit for this problem would be in order I would suggest. I'll go look for the plugin that will do images in the meantime so I can finish a client site.

Regards http://www.ari-soft.com/images/fbfiles/images/snag_of_demo_site_page.png

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Re:Installation Issues
Posted by admin - 2011/10/30 16:17

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Hello,

The module provide ability to enter HTML code (it is possible to use images, Flash objects and others in this code) and the extension will scroll entered content. If entered content is not scrolled, provide a link to a page where we can see the problem so we could investigate an issue. It can be a conflict with a 3rd party extension.

Regards,
ARI Soft

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Re:Installation Issues
Posted by Stuckshutter - 2011/10/30 16:40

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OK, solved why it won't display images...

guess your documentation needs a bit of updating.

For the benefit of others perplexed at how to set this up, it makes sense and works great... like I expected it would. I figured out how to set it up from examining the page code on the demo.

Here is the missing secret: The plugin shows the HTML results you put in... example looked like you might set it up like say, SexyLigightBox where you point it to a directory. But, you need to literally give it the HTML command that returns the item you want to display... just not very clear in the documentation...

So, to show 3 images you'd need to include
< img src="images/stories/yourimage_1.jpg" height="200" etc />
< img src="images/stories/yourimage_2.jpg" height="200" etc />
< img src="images/stories/yourimage_3.jpg" height="200" etc />

Then it works... hopefully, this helps clarify this issue for all.

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Re:Installation Issues
Posted by antetony - 2011/11/30 04:31
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Hi, I have the same question. Can this plug-in show images as promised and where do you specify the path to the images???...

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Re:Installation Issues
Posted by antetony - 2011/11/30 04:53
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I was too fast... I am building webpage: diocesesjb.org
I am trying to use this plugin.Please go there and tell me what is wrong in my html.
I am trying to put some images that will scroll but I get only the text that should lead to the images..
Thanks.

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Re:Installation Issues
Posted by admin - 2011/11/30 07:28
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Hello,

It seems this problem with content which is specified for scrolling and with module settings (module is collapsed). Could you provide temporary access to your J! backend by email so we can investigate this problem in more details?

Regards,
ARI Soft

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Re:Installation Issues
Posted by admin - 2011/11/30 12:27
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Try now please. Module was assigned to incorrect module position (Beez 2.0 template hides modules in position-4 module position) and incorrect code for scrolling content was used.

Regards,
ARI Soft

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