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## No Download link appear in Member area after order

Posted by Juluismont - 2019/05/01 12:48

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Hello,

Please, after my order, in my "Member area", there is no link to download the product that I've purchased.

Will you send me the download link of "ARI Datatables" components for Joomla by mail directly?

I need it urgently.

Could someone help me to get download link for ARI Datatables component ? <http://www.ari-soft.com/images/fbfiles/images/NoLinkToDownloadFiles.jpg>

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## Re:No Download link appear in Member area after order

Posted by admin - 2019/05/01 14:18

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Hello,

Check your mail please.

BTW, could you specify what browser you use?

Regards,  
ARI Soft

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## Re:No Download link appear in Member area after order

Posted by shajialekx - 2019/05/08 10:58

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Same for me too. There are no products in my member area. I have tried in four systems, both in Firefox, Chrome and IE. The result is the same.

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## Re:No Download link appear in Member area after order

Posted by rusdiantoro - 2019/06/08 03:02

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Hi, I just bought your Quiz Pro plugin. And then I also experienced the same thing. I want to enter the API code for auto update, but nothing appears on the Member Area page. I use the Chrome browser. Thank you. :)

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## Re:No Download link appear in Member area after order

Posted by admin - 2019/06/09 13:18

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To rusdiantoro, do you see download link, but don't see API key? or a blank page appears? Could you send a screenshot of "Member Area" by e-mail?

Regards,  
ARI Soft

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## Re:No Download link appear in Member area after order

Posted by carogonz - 2019/09/24 16:18

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I ordered the "ARI Stream Quiz - Personal" and can't find my product download link anywhere. Please help I need it asap.

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## Re:No Download link appear in Member area after order

Posted by admin - 2019/09/24 19:42

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Hello,

Check your mail please.

Regards,  
ARI Soft

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## Re:No Download link appear in Member area after order

Posted by carogonz - 2019/09/24 20:30

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Already checked my email, nothing was found. Earlier today I wrote you an email with screenshot of my "memeber's area" and the pdf of my invoice from 2Checkout.

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## Re:No Download link appear in Member area after order

Posted by carogonz - 2019/09/24 20:31

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The email I wrote was: info@ari-soft.com. Please check it out and let me know how to solve it.

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## Re:No Download link appear in Member area after order

Posted by admin - 2019/09/26 06:58

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We re-send our mail from secondary e-mail. Check your mailbox please.

Regards,  
ARI Soft

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## Re:No Download link appear in Member area after order

Posted by lxeal - 2020/04/14 12:14

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I ordered the "ARI Stream Quiz - Personal" and can't find my product download link anywhere: nothing appears on the Member Area page.

I have tried in with Firfox, Chrome and IE.

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## Re:No Download link appear in Member area after order

Posted by admin - 2020/04/14 12:20

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Check your mail please.

Regards,  
ARI Soft

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## Re:No Download link appear in Member area after order

Posted by ciqvillanueva - 2020/04/21 11:10

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I also can't find the download link. nothing is stated in the email. I already purchased it

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## Re:No Download link appear in Member area after order

Posted by ciqvillanueva - 2020/04/21 11:31

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please send mine. I need it ASAP

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## Re:No Download link appear in Member area after order

Posted by admin - 2020/04/21 11:55

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Check your mail please.

Regards,  
ARI Soft

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## Re:No Download link appear in Member area after order

Posted by ciqvillanueva - 2020/04/21 11:59

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Thank you so much! God bless

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## Re:No Download link appear in Member area after order

Posted by EveMarie18 - 2020/05/03 17:31

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Hello,

I also can't find the download link. nothing is stated in the email. I already purchased it

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## Re:No Download link appear in Member area after order

Posted by admin - 2020/05/05 19:35

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Hello,

Check your mail please. We sent the link 2 days ago.

Regards,  
ARI Soft

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## Re:No Download link appear in Member area after order

Posted by ariarief - 2020/09/19 11:47

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Hello,

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I bought ARI Smart Book, but it does not show up on my Member Area as well. Please advise.

Thanks.

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**Re:No Download link appear in Member area after order**

Posted by admin - 2020/09/19 13:53

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Hello,

Sorry for the delay. The plugin should be available in "Member Area" right now.

Regards,  
ARI Soft

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**Re:No Download link appear in Member area after order**

Posted by sompaew - 2020/12/11 22:14

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Hi, member area menu in your site has problem. nothing show.  
please check it.

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**Re:No Download link appear in Member area after order**

Posted by admin - 2020/12/12 06:20

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Some providers are blocked a content (a proxy error occurs). If you want to download an extension, we can send a link by email.

Regards,  
ARI Soft

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**Re:No Download link appear in Member area after order**

Posted by aidantech - 2021/01/27 01:43

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Hi, I just purchased the ARI Data Tables modules & its not appear in Member Area page.

Could you email the download link to my email as in Profile as soon as possible?

Thank you.

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**Re:No Download link appear in Member area after order**

Posted by admin - 2021/01/27 06:59

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Hello,

Check your mail please.

Regards,  
ARI Soft

