
Component Not working

Posted by piercerides - 2010/01/07 22:57

I purchased ARI Zoom today and am using it on Joomla 1.5.

I installed the component, made a temporary licence key and made sure it was enabled... yet I still have not seen it function yet.

I used the example code with my images:

```
{arizoom
src="/images/argold-LARGE-ZOOM.JPG"
srcSmall="/images/argold-thumb-prod2.JPG"
thumbWidth="200"
thumbHeight="175"
xzoom=""
yzoom=""
offset=""
position=""
preload=""
lens=""
}
```

when published it comes out the same.

Any suggestions?

Also can this plugin work with content in modules?

Re:Component Not working

Posted by admin - 2010/01/07 23:05

Hello,

Could you say link where we can see this issue?

Regards,
ARI Soft

Re:Component Not working

Posted by piercerides - 2010/01/07 23:12

Sorry about that, just putting it online now. The URL is:

http://argoldtrigger.com/index.php?option=com_content&view=article&id=5&Itemid=2

Scroll to the bottom and you can see where I was trying this.

Re:Component Not working

Posted by admin - 2010/01/07 23:16

It seems that you use copy-paste in WYSIWYG editor and editor added extra HTML tags which broke plugin code. Insert code in 'HTML' mode please. If problem still appears, provide temporary credentials for your Joomla! backend by email that we can investigate this issue more deeply.

Regards,
ARI Soft

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Re:Component Not working

Posted by piercerides - 2010/01/07 23:27

Alright well I got it to work at the bottom in the content area. I have had to use many modules on my site to create extra content. When I put the same code into the module the plugin fails to work. Is there a way to make it work in the modules as well?

Could I add the script to my template html?

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Re:Component Not working

Posted by admin - 2010/01/07 23:32

You can try to use our free module ARI Process Content. This module helps use content plugins not only in articles.

Regards,
ARI Soft

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Re:Component Not working

Posted by piercerides - 2010/01/08 00:08

I Installed the Process content and now the image appears but the zoom doesn't work.

Again the URL is:

http://www.argoldtrigger.com/index.php?option=com_content&view=article&id=5&Itemid=2

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Re:Component Not working

Posted by admin - 2010/01/08 00:19

Check your mail, please.

Regards,
ARI Soft

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