
Struggling to set up lightbox

Posted by chassa2556 - 2017/11/10 17:17

Hi

I'm using visual composer and would like to simply add a button and then add the youTube link in there is that possible. I can't see to get the lightbox called up at all. I'd like to use this shortcode

but if I add it to the text editor in the normal way it doesn't show anything and there's no link. I'm not clear what I need to add to a link to make the lightbox happen. Please clarify

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Re:Struggling to set up lightbox

Posted by chassa2556 - 2017/11/10 17:38

Tried with straightforward code from your demo page and no pop up

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Re:Struggling to set up lightbox

Posted by admin - 2017/11/11 11:49

Hello,

shortcode is only supported by PRO version of the plugin.

Free version can open YouTube links into the lightbox. For this enable "Convert YouTube link" parameter on "Integration" tab on "ARI Fancy Lightbox -> Settings" page. It will open links which look like:

... some content ...

Regards,
ARI Soft

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Re:Struggling to set up lightbox

Posted by chassa2556 - 2017/11/11 20:38

I paid for a license for the plug in expecting it to work 'out of the box' my purchase code is 615f82dd-660f-4080-8a36-94c1e919dee3. Do I need to do something else? I loaded it from my Envato account downloads.

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Re:Struggling to set up lightbox

Posted by admin - 2017/11/12 08:43

Thank you. It was not clear that you bought the plugin via Envato, we checked your purchases on our site and supposed you use free version.

The following shortcode is supported by "ARI Fancy Lightbox PRO" and it opens the lightbox with the video when a page is loaded:

If it doesn't work for you, could you provide a link to a page where the problem occurs so we can investigate it?

Regards,
ARI Soft

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Re:Struggling to set up lightbox

Posted by chassa2556 - 2017/11/12 12:21

No still not working - if I go to the text editor module and add shortcode it deosn't show anything at all.

<https://measure2improve.co.uk> is the site I'm working on. Can I pm you with the CMS access details - I really need to get this sorted as the site is now live.

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Re:Struggling to set up lightbox

Posted by admin - 2017/11/12 14:10

You can send credentials by email.

Regards,
ARI Soft

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