Zoom icon Problem
Posted by bechireugen - 2017/10/04 18:15

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I love this, but the zoom icon doesn't do anything upon clicking. Can that be fixed?

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Re:Zoom icon Problem
Posted by admin - 2017/10/04 18:17

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Hello,

Could you provide a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Zoom icon Problem
Posted by bechireugen - 2017/10/04 18:40

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Hi,

Thank you for the prompt reply.

If you open the lightbox - https://philipnash.co.uk/product/a-window-of-paradise/ it displays the mouse zoom icon but it won't zoom in...

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Re:Zoom icon Problem
Posted by admin - 2017/10/04 19:12

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This problem with your theme. It overrides fancybox styles in /wp-content/themes/photome/css/screen.css CSS file:

```
.fancybox-inner div
{
 max-width: 100% !important;
 height: auto !important;
}
```

Remove or comment it and zoom will work fine.

Regards,
ARI Soft

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Re:Zoom icon Problem
Posted by bechireugen - 2017/10/04 19:22

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Is there a way to disable that by using the Additional Css tab in wordpress?

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Re:Zoom icon Problem
Posted by admin - 2017/10/04 19:23

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Not possible, the theme uses a bad approach to change styles (!important keyword for all nested elements).

Regards,
ARI Soft

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Re:Zoom icon Problem
Posted by bechireugen - 2017/10/04 19:28
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Understood. Sorry to be such a pain. In the wp content > themes folder I can find 3 folders (2015, 2016 and 2017) and an index.php but not the screen.css

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Re:Zoom icon Problem
Posted by admin - 2017/10/04 19:29
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You can connect by FTP and edit the file.

Regards,
ARI Soft

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Re:Zoom icon Problem
Posted by bechireugen - 2017/10/05 13:58
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I have done that but still cannot zoom by clicking,,,

https://philip-nash.mystagingwebsite.com/product/a-window-of-paradise/

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Re:Zoom icon Problem
Posted by admin - 2017/10/05 18:29
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It works fine on our side. We checked it in Google Chrome and Safari. Try to clean browser's cache or open a browser in an incognito mode.

Regards,
ARI Soft

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