
Result image bug in Quiz

Posted by websenpai - 2017/07/30 18:08

Hi,

I've just purchased Ari Stream Quiz Developer version. I am using multi-page trivia quiz and the results' images are not showing. It is possible to download the pic, to open it in a new window but I can only see a white space there. The same thing happens during single page quiz mode.

I've tried emptying caches, checking it on other computers, re-uploading image, resizing the image and disabling lazy load in the plugin.

I've sent an email with the link too.

Thanks in advance <http://www.ari-soft.com/images/fbfiles/images/resultbug.jpg>

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Re: Result image bug in Quiz

Posted by websenpai - 2017/07/30 20:43

From countless of tries and changes, it worked for the first time and only once. No clue why.

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Re: Result image bug in Quiz

Posted by websenpai - 2017/07/31 18:22

I managed to solve it. Or it seems so, it worked lots of times without any problems on a few computers. The bug is related to lazy loading. If anyone has a similar problem, all you need to do is right click the white space and check the elements and look for opacity. It will be 0. Copy that code to the custom css styles field but with a 1 instead of 0 after opacity, check if it causes problems on your site and you are good to go.

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Re: Result image bug in Quiz

Posted by admin - 2017/07/31 19:16

Hello,

Sorry for the delay. Could you provide a link to a page where the problem occurs? Probably this is a conflict with a 3rd party plugin or theme scripts.

PS: You can send a link by email.

Regards,
ARI Soft

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