Automatic update is unavailable for this plugin.
Posted by timo - 2017/01/20 20:21

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I added my purchase code from code canyon and I am still seeing "Automatic update is unavailable for this plugin." on my plugins page. Is there a different code needed to get updates?

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Re:Automatic update is unavailable for this plugin.
Posted by admin - 2017/01/20 20:33

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Hello,

Check your mail please. We sent the API key.

Regards,
ARI Soft

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Re:Automatic update is unavailable for this plugin.
Posted by lbarriocanal - 2017/02/04 08:12

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Hi,
Same problem for me. Purchase code doesn't works as API Key.
Thanks.

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Re:Automatic update is unavailable for this plugin.
Posted by admin - 2017/02/04 10:17

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Hello,

If you want to get update via Envato channel then you can use this Envato WordPress plugin. It updates all WordPress plugins which are purchased on Envato.

BTW, we sent API key by email which can be used to update the plugin directly from our site.

PS: Sorry for inconvenience.

Regards,
ARI Soft

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Re:Automatic update is unavailable for this plugin.
Posted by lbarriocanal - 2017/02/04 14:41

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OK.
Plugin updated.
Thank you very much.

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Re:Automatic update is unavailable for this plugin.
Posted by admin - 2017/02/04 19:05

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You are welcome. If have any questions, feel free to contact us.

Regards,
ARI Soft

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Re:Automatic update is unavailable for this plugin.
Posted by tsecher - 2017/07/27 22:51

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We seem to have a similar problem. The purchase code is accepted but the plugin refuse to upgrade. I just logged in through FTP and I wondered as the folder is called ARI...3 and we started using your plugin from 4 something?

If we delete the plugin and install the new version will all data disappear? Also, how do we export data to another site of ours? We need to translate it to another language but it would be easier with an export than writing everything again.

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Re:Automatic update is unavailable for this plugin.
Posted by admin - 2017/07/28 05:26

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Hello,

If you buy the plugin on CodeCanyon, you can read here how to update it via Envato channel.

The plugin can also be installed manually, the quizzes remain untouched if delete the plugin and then install it again.

Regards,
ARI Soft

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