Images not loading
Posted by juicymedia - 2016/04/25 13:11

Hi,

I've set up a book which uses images from a directory and is stuck on the loading gif on the page itself. I can see the images being pulled out in the source code fine it's just not showing.

You can see the book here - http://sellmytimeshare.tmpsvr5.co.uk/brochure

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Re:Images not loading
Posted by admin - 2016/04/25 13:28

Hello,

The problem occurs because jQuery library is loaded several times on the page. Set "ARI Smart Book -> Config -> Frontend settings -> Include jQuery" parameter to "Yes" and "ARI Smart Book -> Config -> Frontend settings -> Load jQuery method" to "Local copy" value. This is default settings and in this case the extension uses jQuery instance which is loaded by Joomla!

Regards,
ARI Soft

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Re:Images not loading
Posted by juicymedia - 2016/04/25 13:51

Hi,

I have changed these settings and the page still does not load the images. Do you have any other suggestions that could help please?

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Re:Images not loading
Posted by admin - 2016/04/25 14:19

It is shown fine for us:

http://www.ari-soft.com/images/fbfiles/images/book-aed9c82ac642f62b6f3ea45ea97a78aa.jpg

It seems "jQuery Easy" plugin was installed to resolve the conflict.

Regards,
ARI Soft

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