Upload PDF button not working

Posted by jcheriton - 2016/01/12 18:41

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Hi,

I have just updated ARI Magnifier and installed ARI Smart Book on a site. So far so good - it imported the old PDF catalogue and I was able to create and use a book with the contents however...
When I wish to select a file to download as a PDF catalogue I can select the local file but the "Upload PDF" button does nothing.
I have cleared the browser cache as this is often the reason for various Joomla buttons not working, but it makes no difference.
I have looked for a "Enable download button" option in the configuration but it seems that that's not the problem.
Any ideas?

Regards

John

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Re:Upload PDF button not working

Posted by admin - 2016/01/12 18:57

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Hello,

Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:Upload PDF button not working

Posted by jcheriton - 2016/01/12 19:07

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It looks like I may have jumped the gun on this one. It seems that it doesn't want to work in Safari (OSX) but will work in Chrome and Firefox.

Must be a Safari thing...

Sorry for wasting your time.

Regards

John

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Re:Upload PDF button not working

Posted by admin - 2016/01/12 19:11

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We see "Upload folder is not specified" error message in Safari when press "Start upload" button. We will investigate the problem and fix it in the next version of the extension. Thank you for report the bug.

Regards,
ARI Soft

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Re:Upload PDF button not working

Posted by admin - 2016/01/13 14:37

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Re-checked it again in Safari v. 9.0.2 and everything is working fine.

Regards,
ARI Soft

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Re:Upload PDF button not working
Posted by jcheriton - 2016/01/13 14:39
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OK, thanks.

Regards
John

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