
Loading time

Posted by flyingfinn64 - 2015/09/26 01:11

Hello I use air smart book on this page
www.yonmag.com

The loading time takes forever sometimes over five minutes.

What is the problem?

Thank you in advance

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Re>Loading time

Posted by admin - 2015/09/26 07:13

Hello,

Loading icon can be shown constantly if a javascript script conflict occurs on the page. We have checked the book on your site and it is working fine in FireFox browser. What browser do you use?

Regards,
ARI Soft

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Re>Loading time

Posted by flyingfinn64 - 2015/09/26 12:29

I tested on Firefox chrome and safari. Sometimes page never loads especially on tablets and phones. But I can't find the problem. can you help me? Where is the conflict if it occurs one?

Thanks in advance

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Re>Loading time

Posted by admin - 2015/09/27 07:56

We can't reproduce the problem (checked in FireFox, Safari and Google Chrome), but try to upgrade the extension to the latest version (v. 1.8.8, v. 1.7.0 is installed on your site) and set "Book settings -> Images lazy load -> Enable" parameter to "Yes" in template settings.

Regards,
ARI Soft

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Re>Loading time

Posted by flyingfinn64 - 2015/09/30 22:19

Did them and I think the problem in pc bettered. But in tablet and phone with wifi problem persists. Load time in iPad for example when I slide to second and third page takes forever and never loads. Is there a conflict there; I note that I have the script.js version you sent for no zoom in mobile devices

Thank you in advance

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