
[SOLVED] Fatal Error after Upgrade to Joomla 3.4.0

Posted by bytekultur - 2015/03/20 14:01

Hi, I had Ari Smartbook installed in a Joomla 2.5 page. When upgrading, I uninstalled the component as I was not sure it would be compatible.

After the upgrade I re-installed the ARI Smartbook version 1.8.1, and got the following error:

Fatal error: Cannot redeclare class JParameter in
\\tmp\\install_550c26606266b\\backend\\libraries\\legacy\\joomla\\html\\parameter.php on line 435

On extensions.joomla.org I read it's compatible with Joomla 3, and I bought the license not even a year ago, so I would have thought it should work.

Thanks for any help,
Terry

=====

Re:Fatal Error after Upgrade to Joomla 3.4.0

Posted by admin - 2015/03/20 14:54

Hello,

The extension is compatible with Joomla! 3.x (including v. 3.4). It can be a conflict with a 3rd party extension. Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

=====

Re:Fatal Error after Upgrade to Joomla 3.4.0

Posted by irbian - 2015/05/15 08:04

hi!

Did you solve this? We had the same exact problem when installing smart book 1.8.3 on joomla 3.3.6

=====

Re:Fatal Error after Upgrade to Joomla 3.4.0

Posted by admin - 2015/05/15 10:44

Hello,

Send your order number by email and if possible provide a temporary access to your J! backend by email so we can investigate the problem.

Regards,
ARI Soft

=====

Re:Fatal Error after Upgrade to Joomla 3.4.0

Posted by admin - 2015/05/15 12:36

Upgrade the extension to v. 1.8.4.

Regards,

ARI Soft

=====

Re:Fatal Error after Upgrade to Joomla 3.4.0

Posted by bytekultur - 2015/05/18 07:57

Thank you for the help. before I wrote this message, I logged in to download the latest version, which didn't work. Now I have tried the same again and it worked - so the problem is solved!

=====