
Problem with PDF Import

Posted by petraniks - 2014/10/22 10:05

I cant import PDF Files.

I use Google Chrome but also tried it in Mozilla http://www.ari-soft.com/images/fbfiles/images/Screenshot_6.jpg

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Re:Problem with PDF Import

Posted by admin - 2014/10/22 10:26

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem? It seems a PHP error occurs. It can be a conflict with another extension.

Regards,
ARI Soft

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Re:Problem with PDF Import

Posted by petraniks - 2014/10/22 11:04

i did it now. forgot to set the rights to admin

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Re:Problem with PDF Import

Posted by admin - 2014/10/22 11:29

Try now please.

Regards,
ARI Soft

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Re:Problem with PDF Import

Posted by petraniks - 2014/10/22 13:13

Thanx it's working!! Big help

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Re:Problem with PDF Import

Posted by Boguslaw P - 2014/11/25 12:03

Hello, i have similar problem, I am working on WampServer, Joomla 3. Can you tell me what's wrong ??? http://www.ari-soft.com/images/fbfiles/images/error_.jpg

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Re:Problem with PDF Import

Posted by admin - 2014/11/25 12:06

Hello,

It can be a conflict with a 3rd party extension (for example if old version of "ARI Docs Viewer" plugin is installed on your site). Set temporary "System -> Global Configuration -> Server -> Error Reporting" parameter in Joomla! settings to "Development" value to see what PHP error occurs. It helps to find the reason of the problem.

Regards,
ARI Soft

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Re:Problem with PDF Import

Posted by Boguslaw P - 2014/11/25 21:29

Thanks for help, but it didn't work. I move my site to the sever, and I change properties in Global configuration but nothing happened, now i have new Error.I don't have any older version of "ARI Docs Viewer" plugin is installed on my site. Can you help me to solve the problem??

This my site : <http://primo-test.pl/> <http://www.ari-soft.com/images/fbfiles/images/error2-14c772989699900adfaf37af4122f27b.jpg>

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Re:Problem with PDF Import

Posted by admin - 2014/11/26 06:54

Check your mail please.

Regards,
ARI Soft

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