
Problems loading smart book

Posted by gary767 - 2014/10/13 20:27

Never loads, just spins.

<http://www.skymountaincs.org/index.php/sm-parentinformation?id=963>

Looks like the code and images are there. When I compare to the "Las Vegas" demo though, I seem to be missing . Is it related?

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Re:Problems loading smart book

Posted by admin - 2014/10/14 06:04

Hello,

This is a javascript conflict. jQuery library are twice on your site. One time by Joomla! and second instance by "bonusframework" plugin (correct solution is using Joomla! version of jQuery). Disable jQuery loading in "bonusframework" plugin settings if it supports this ability or it is possible to use "jQuery Easy" or "JS Plant" plugin to resolve this problem.

PS: We can help to resolve the problem if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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