
publication doesn't contain pages

Posted by luismdoce - 2014/08/20 15:38

I keep getting this message :(, it used to work, but something happened and it doesn't work any more, I already try everything, please help me

Im working in a subdomain, and in page source directories i already tried everything

images/yearbooks/2014

/images/yearbooks/2014/

http://pub.bucksrockcamp.com/images/yearbooks/2014/

http://pub.bucksrockcamp.com/images/yearbooks/2014

www.pub.bucksrockcamp.com/images/yearbooks/2014/

www.pub.bucksrockcamp.com/images/yearbooks/2014

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Re:publication doesn't contain pages

Posted by admin - 2014/08/20 15:43

Hello,

Could you send a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:publication doesn't contain pages

Posted by luismdoce - 2014/08/20 15:58

done I already did thanks

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Re:publication doesn't contain pages

Posted by luismdoce - 2014/08/20 16:00

I emailed all the information please helpme

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Re:publication doesn't contain pages

Posted by admin - 2014/08/20 16:18

Check your mail please.

Regards,
ARI Soft

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Re:publication doesn't contain pages

Posted by luismdoce - 2014/08/20 16:32

Can you send it again, there is nothing in my inbox

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Re:publication doesn't contain pages

Posted by luismdoce - 2014/08/20 17:46

I already check my drafts theres nothing in there either, and there no changes in my web site

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Re:publication doesn't contain pages

Posted by admin - 2014/08/20 19:52

We sent mails from two different emails, but they were blocked by your mail provider. In brief, we don't have permissions to manage books. Could you grant an appropriate permissions?

Regards,
ARI Soft

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Re:publication doesn't contain pages

Posted by luismdoce - 2014/08/20 20:41

ok, I already change the permissions

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Re:publication doesn't contain pages

Posted by admin - 2014/08/21 05:26

Try now please. It was a conflict with "Magnifier" extension.

Regards,
ARI Soft

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Re:publication doesn't contain pages

Posted by ayepoto - 2015/01/18 12:08

Hi, could you please help me also. I have the same problem.

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Re:publication doesn't contain pages

Posted by admin - 2015/01/18 12:25

Hello,

Send screenshot(s) of "Pages source" parameters section from book settings by email please.

Regards,

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