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## Smart Book Loding

Posted by saeednabi - 2014/08/18 03:43

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Hi there

I configured every thing but there must be something lest since the page cannot be loaded

page link is: <http://arkansalamat.com/ar/%D9%BE%D8%B4%D8%AA%DB%8C%D8%A8%D8%A7%D9%86%DB%8C-%D9%85%D9%84%D8%AA>

It is a RTL page

<http://www.ari-soft.com/images/fbfiles/images/SmartBook.jpg>

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## Re:Smart Book Loding

Posted by admin - 2014/08/18 05:01

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Hello,

The problem occurs because several instances of jQuery library are loaded on the page. Open "Components -> ARI Smart Book -> Config" page on Joomla! backend then open "Frontend settings" tab and set "Include jQuery" parameter to "No". It should help.

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by saeednabi - 2014/08/18 05:39

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I did it but no difference  
Still loading after several refresh  
Regards

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## Re:Smart Book Loding

Posted by admin - 2014/08/18 05:58

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Currently jQuery are loaded by "yt" plugin and "sj\_papa" template. Load it only by "yt" and disable it in "sj\_papa". We can help to configure it if you provide a temporary access to your J! backend by email.

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by dvalentina - 2014/08/29 21:22

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I have the same problem over here.

[http://dc-trading.com/index.php?option=com\\_arismartbook&view=book&bookId=1&Itemid=288](http://dc-trading.com/index.php?option=com_arismartbook&view=book&bookId=1&Itemid=288)

The component keeps loading without any result.

Could you please help me figure this out?

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## Re:Smart Book Loding

Posted by admin - 2014/08/30 06:11

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Hello,

Set "Book settings -> Images lazy load -> Enable" parameter to "Yes" on template settings ("ARI Smart Book -> Templates" page).

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by dvalentina - 2014/08/30 08:52

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Hello,

I did what you suggested but still no positive result.

Is there something else i can do?

Can it also be possible that the images are too large? The images are 3 to 4 MB.

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## Re:Smart Book Loding

Posted by dvalentina - 2014/08/30 08:52

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Hello,

I did what you suggested but still no positive result.

Is there something else i can do?

Can it also be possible that the images are too large? The images are 3 to 4 MB.

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## Re:Smart Book Loding

Posted by admin - 2014/08/30 11:06

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It seems like a javascript conflict. Old version (1.8) of jQuery UI library is loaded by "Easy jQuery" extension. Load at least jQuery UI v. 1.10.x (we suppose you can choose version which will be loaded in "Easy jQuery" plugin settings).

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by dvalentina - 2014/08/30 19:01

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Hello,

I tried to change this but it says that 1.7 and 1.8 are the latest versions.

Is there a way i can update/change this? I'm really new to Joomla so i would really appreciate your help. <http://www.ari-soft.com/images/fbfiles/images/jquery.jpg>

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## Re:Smart Book Loding

Posted by dvalentina - 2014/08/30 19:09

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Ok, i've updated easy jquery, but when i chose a later version, the image slider on my homepage and my sub-menu options are not working properly anymore.

And even when i choose the latest jquery version smartbook keeps loading.

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## Re:Smart Book Loding

Posted by dvalentina - 2014/08/30 19:18

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Update, Smartbook is working. First option is set to jquery 1.7 and 2nd option is set to jquery v10.

The only problem left is the submenu options. When mouseover i don't see my sub-menu. Could you please help me with this?

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## Re:Smart Book Loding

Posted by admin - 2014/08/31 04:25

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This problem with "Easy jQuery" plugin. It tried to load jQuery UI library using an incorrect URL:

<http://ajax.googleapis.com/ajax/libs/jqueryui/1.10/jquery-ui.min.js>

This file doesn't exist, you can see it if try to load the file into a browser. Correct URL is:

<http://ajax.googleapis.com/ajax/libs/jqueryui/1.10.3/jquery-ui.min.js>

You can contact "Easy jQuery" developers and ask to fix this problem in their plugin or provide a temporary access to your J! backend by email and we will fix the plugin.

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by admin - 2014/08/31 08:56

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Try now please.

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by jayc08 - 2014/10/14 22:01

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I'm having the same issue plz help!!

<https://www.bichercancerinstitute.com/index.php/resources/published-resources/Publication/4-Autoregulation-of-the-Brain-Temperture-during-Whole-Body-Hyperthermia>

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## Re:Smart Book Loding

Posted by admin - 2014/10/15 06:12

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This problem with "slprettyphoto" plugin. It loads own copy of jQuery library instead of using jQuery instance which is loaded by Joomla!

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by jayc08 - 2014/10/15 16:48

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I'm a little new to this could you please explain on how to fix this?

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## Re:Smart Book Loding

Posted by admin - 2014/10/15 18:48

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We can help to resolve the problem if you provide a temporary access to your J! backend by email.

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by elombard - 2014/10/27 13:56

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Hi,

I've set "Include jQuery" to no and I've changed the template's "Images Lazy Load" to yes with no luck.

Could you please assist?

Thank you in advance

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## Re:Smart Book Loding

Posted by admin - 2014/10/27 14:26

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Hello,

Is it possible to see the problem?

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by elombard - 2014/10/28 06:24

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Hi,

Please see the links below:

<http://r2z.co.za/sisterlilian/healthy-woman-oct-dec-2014?view=book&bookId=5>

<http://r2z.co.za/sisterlilian/ebaby-march-april-2014?view=book&bookId=2>

<http://r2z.co.za/sisterlilian/ebaby-may-june-2014?view=book&bookId=4>

<http://r2z.co.za/sisterlilian/ebaby-july-august-2014?view=book&bookId=3>

Regards,

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## Re:Smart Book Loding

Posted by admin - 2014/10/28 06:33

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The problem occurs because two instances of jQuery library are loaded on pages. One by Joomla! and another by site template. Disable jQuery loading by site template (if your site template supports this ability) or it is possible to use "JS Plant" or "Easy jQuery" 3rd party plugin to resolve this conflict.

PS: We can help to resolve the problem if you provide a temporary access to your J! backend by email.

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by Brienois - 2015/02/05 06:30

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Hello!

I have the same problem: "loading" and nothing happens  
I tried the suggestions in this forum and I'm still at the same point  
For testing I used four items on which there is only one line of text  
What do you do?

I am despairing!

Many thanks

Brienois :(

PS I specify that the site is under construction and not yet contain any extension added to the basic functionality of Joomla 3.3.6

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## Re:Smart Book Loding

Posted by admin - 2015/02/05 06:44

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Hello,

Is it possible to see the problem?

Regards,

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ARI Soft

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## Re:Smart Book Loding

Posted by Brienois - 2015/02/05 08:00

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Thank you for answered so quickly unfortunately, it seems that the problem can not be solved ..

Do you think it comes from the template?

That means:

page link is: [arkansalamat.com/ar/%D9%BE%D8%B4%D8%AA%DB%8C%D8%A8%D8%A7%D9%86%DB%8C-%D9%85%D9%84%D8%AA](http://arkansalamat.com/ar/%D9%BE%D8%B4%D8%AA%DB%8C%D8%A8%D8%A7%D9%86%DB%8C-%D9%85%D9%84%D8%AA)

It is a RTL page ????

Many thanks

Brienois

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## Re:Smart Book Loding

Posted by admin - 2015/02/05 08:07

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Send link to the page by email please.

Regards,  
ARI Soft

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## Re:Smart Book Loding

Posted by Brienois - 2015/02/05 13:40

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Hello

Have you received my reply to this email with the link?

Many thanks

Brienois

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## Re:Smart Book Loding

Posted by admin - 2015/02/05 13:42

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We haven't received it yet.

Regards,  
ARI Soft

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