

---

## Articles not loading

Posted by MAGLOTT - 2014/06/16 09:34

---

Hi,

Ari Smart Book : 1.3.0 just loaded this morning.  
Joomla : 2.5.20  
Template based on Expose Framework (Themexpert Team)

Maybe I have a JS conflict?

I tried all the "Config/Front end settings" possibilities.

Sorry I still work in local, here's part of my source for JS calls in the

Thanks in advance for any idea.  
Best regards.  
Xavier

=====

## Re:Articles not loading

Posted by admin - 2014/06/16 09:49

---

Hello,

jQuery is loaded by "expose" extension, it can cause a conflict, but we need to see the page so we can investigate the problem. You can check browser's error console (press F12 in FireFox, IE or Google Chrome browser).

Regards,  
ARI Soft

=====

## Re:Articles not loading

Posted by MAGLOTT - 2014/06/16 13:12

---

Many thanks for your quick reply, I will do my best to upload in line the website and come back to you, proably tomorrow.  
Best regards.  
Xavier

=====

## Re:Articles not loading

Posted by MAGLOTT - 2014/06/16 21:22

---

Hi again,

The website is in line, here's the link : <http://www.restaurant-le-mercurey.com/menus/notre-carte>  
Many thnaks for your help.

Best regards.

Xavier

=====

## Re:Articles not loading

Posted by admin - 2014/06/17 06:28

---

---

Hello,

The problem occurs because of two versions of jQuery library are loaded. You can set "ARI Smart Book -> Config -> Frontend settings -> Include jQuery" parameter to "No" to disable loading of jQuery library by "ARI Smart Book".

Regards,  
ARI Soft

=====

## Re:Articles not loading

Posted by MAGLOTT - 2014/06/17 07:12

---

Hi,

Many thanks for your quick reply.  
I set to "No" the JQuery loading parameter but it still not working.  
Would you like the administrator login/password ?

Best regards.

Xavier

=====

## Re:Articles not loading

Posted by admin - 2014/06/17 07:14

---

Send credentials by email please.

Regards,  
ARI Soft

=====

## Re:Articles not loading

Posted by admin - 2014/06/17 07:43

---

Solved.

Regards,  
ARI Soft

=====

## Re:Articles not loading

Posted by MAGLOTT - 2014/06/17 08:00

---

Many thanks, I will post a nice review on the JED

Can you let me know what you did and what to do in case of update component/template/joomla version ?

Maybe it's good to know for other user experience.

Best regards.

=====

## Re:Articles not loading

Posted by admin - 2014/06/17 08:09

---

---

We used "JS Plant" plugin to resolve javascript conflict. Currently only one copy of jQuery library (in noConflict mode) is loaded on your site.

PS: We would be very grateful for a review.

Regards,  
ARI Soft

=====

## Re:Articles not loading

Posted by MAGLOTT - 2014/06/17 08:15

---

Ok, I see the plug in installed. It's good to know.  
Many thanks.  
I let you close the post.

=====