
Images Not Loading

Posted by ckka - 2014/06/11 21:22

I created a book using images from a directory.
It was working. Now its not.
All I get is a loading spinner on the page.
Any Ideas.
Joomla 3.3.1

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Re:Images Not Loading

Posted by admin - 2014/06/12 05:35

Hello,

It can be a javascript conflict with a 3rd party extension. Could you provide a link to a page where the problem occurs so we can investigate it?

Regards,
ARI Soft

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Re:Images Not Loading

Posted by ckka - 2014/06/12 12:19

Thanks.

<http://filingjoys.com/paper-organizing-tools/household-notebook/life-household-notebook>

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Re:Images Not Loading

Posted by admin - 2014/06/12 13:44

We can't open the page. It requires credentials.

Regards,
ARI Soft

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Re:Images Not Loading

Posted by ckka - 2014/06/12 17:12

Sorry. I thought I had changed that for you. It is ready now.

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Re:Images Not Loading

Posted by admin - 2014/06/12 17:17

What browser do you use? We have checked it in FireFox browser and the extension works fine:

<http://www.ari-soft.com/images/fbfiles/images/book-d4e94d737ae03feb2f3b8bbb3ec412e8.jpg>

Regards,
ARI Soft

Re:Images Not Loading

Posted by ckka - 2014/06/12 17:25

Chrome on a mac. And yes it works in firefox for me too.

Re:Images Not Loading

Posted by admin - 2014/06/12 18:52

Try to set "Books settings -> Images lazy load -> Enable" parameter to "No" in template settings.

Regards,
ARI Soft

Re:Images Not Loading

Posted by ckka - 2014/06/12 18:59

Chrome on a Mac and it works in Firefox for me too.

Re:Images Not Loading

Posted by admin - 2014/06/12 19:02

Have you changed "Books settings -> Images lazy load -> Enable" parameter?

Regards,
ARI Soft

Re:Images Not Loading

Posted by ckka - 2014/06/12 19:06

Set to no. Cleared cache. Reloaded. Still doesn't work.

Re:Images Not Loading

Posted by admin - 2014/06/12 19:12

We can't reproduce the problem. The book works fine in Google Chrome on iOS our side. We check also it in other browsers on PC (Windows) and Android devices and it works fine.

Regards,
ARI Soft

Re:Images Not Loading

Posted by ckka - 2014/06/12 20:13

Ok.

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Re:Images Not Loading

Posted by admin - 2014/06/12 20:15

Check browser's error console. Probably it contains javascript error(s).

Regards,
ARI Soft

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