
file viewer limit

Posted by raunhar - 2015/01/16 11:18

I have uploaded a 28 mb, ppt file.
The download link is active and the file can be downloaded.
But the preview is not available. Instead of the preview, it shows: Whoops!
There was a problem previewing this document.

I created another small ppt. this file preview is available.
what can be done.

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Re:file viewer limit

Posted by admin - 2015/01/16 11:20

Hello,

This limit is defined by Google Docs service. It is not possible to change it. You can try to place your document to a file share service (for example to DropBox) and try to show it again because it can also be a problem with connection between your server and Google Docs server.

Regards,
ARI Soft

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