\"There is no preview available\" message
Posted by tanzor69 - 2014/12/11 14:32
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Hello! first of all sorry for my bad english.
I've installed and configured your plugin on my local machine(local server).
The plugin is turned on, and it works if the code is like:
{aridoc engine="google" width="800"
height="600"}http://files.sotmarket.ru/instr/fotoapparaty/canon_manual_canon_eos_m_kit_ef_m_18_55_is_stm_speedlite
_90ex.pdf{/aridoc}
In this example the link to file is from other source(site).
But if i put file into my sites folder "images/documents/1.pdf" appears the message "There is no preview available".
But the link for downloading this file works correctly.

Do you have any suggestions?

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Re:\"There is no preview available\" message
Posted by admin - 2014/12/11 14:59
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Hello,

The file should be available via the Internet because Google Docs is an online service and should have access to the file.
"localhost" is not available outside your machine.

Regards,
ARI Soft

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Re:\"There is no preview available\" message
Posted by tanzor69 - 2014/12/11 15:37
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oh, ok, ty anyway. Nice extension!

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Re:\"There is no preview available\" message
Posted by dariegler - 2014/12/12 17:47
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I get the same message. I am pointing to a document in my image library. it should be accesable to the site.
I am running 3.3.6 of joomla
I tried the full path and get the same results.

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Re:\"There is no preview available\" message
Posted by admin - 2014/12/12 19:04
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Hello,

Send a link to a page where the problem occurs and plugin code which you use.

Regards,
ARI Soft

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Re:\"There is no preview available\" message
Posted by dariegler - 2014/12/12 19:31

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www.owrc.net

code is in custome module

{aridoc engine="google" width="100%" height="500"}http://owrc.net/images/stories/docs/2014/OWRC_NEWS_NOV_2014.pdf{/aridoc}

{aridoc engine="google" width="100%" height="500"}images/stories/docs/2014/OWRC_NEWS_NOV_2014.pdf{/aridoc}

i tried both ways and get the same result

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Re:\"There is no preview available\" message
Posted by admin - 2014/12/13 12:21
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This issue with Google Docs service. For example you can read about it here. We suppose they fix it soon.

Regards,
ARI Soft

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