Can\'t find solution.

Posted by mrjuke4859 - 2014/11/15 16:32

Good afternoon

I am getting the following

Apologies
There is no preview available.

I am using the following code

{aridoc}images/stories/powerpoint2/ftp.pptx{/adidoc}

I've tried looking around in the forum but there
doesn't seem to be a fix for it.
I've tried to enter different codes...Joomla Article etc.

Is there something I need to add into the php.ini file or something else.

Help.

Thanks

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Re:Can\'t find solution.

Posted by admin - 2014/11/15 16:39

Hello,

Send a link to a page where we can see the problem.

Regards,
ARI Soft

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Re:Can\'t find solution.

Posted by mrjuke4859 - 2014/11/15 17:54

Thank you for your quick reply
I've sent an email

thanks

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Re:Can\'t find solution.

Posted by admin - 2014/11/15 19:29

An incorrect plugin code is used. Switch your WYSIWYG editor to plain text mode and fix plugin code.

Regards,
ARI Soft

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Re:Can\'t find solution.

Posted by mrjuke4859 - 2014/11/27 13:20

Well I've tried since the last posting and I still cannot get it.
I'm not sure what I'm doing wrong.

This is the code.

{aridoc}powerpoint1/FTP.pptx{/aridoc}

that's with the editor toggled.
I've tried embedding with Google.docs...nothing.

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Re:Can\'t find solution.

Posted by admin - 2014/11/27 13:37

We can't login with the credentials which you sent before to check the problem.

Regards,
ARI Soft

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Re:Can\'t find solution.

Posted by mrjuke4859 - 2014/11/27 15:10

I'm sorry...I'll reset it.

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Re:Can\'t find solution.

Posted by mrjuke4859 - 2014/11/27 18:16

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info sent to you.

Thanks

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Re:Can\'t find solution.

Posted by admin - 2014/11/27 19:48

Check your mail.

Regards,
ARI Soft

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Re:Can\'t find solution.

Posted by mrjuke4859 - 2014/11/30 19:30

Don't know how it happend but it's working.
I want to thank you for helping. Great Support!!!

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