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## ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/15 19:58

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Hi,

ARI Docs Viewer does not show correct image colors in pdf.

Please check out this lomk: <http://www.kronosint.com/moving/special-offers>

and compare it with this one: <http://www.kronosint.com/images/downloads/Specials-for-2014Aug-Kronos.pdf>

Is there any chance I could do anything to enhance the quality of the pdf view?

Thanks in advance.

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by admin - 2014/08/16 05:01

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Hello,

You can read here why it happens.

Regards,  
ARI Soft

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/18 13:59

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Hi,

Thanks for the reply. I thought it would be a google problem. I tried to switch to iframe mode, but it just keeps loading for a long time and does not show the file.

Any ideas?

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by admin - 2014/08/18 17:24

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Hello,

Where we can see the problem?

Regards,  
ARI Soft

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/18 18:20

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Hi,

Please check this out: <http://www.kronosint.com/moving/inventory-clearance>

Thanks in advance

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by admin - 2014/08/19 09:02

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It is shown fine for us. We have checked it in FireFox browser:

<http://www.ari-soft.com/images/fbfiles/images/pdf-28cc5b5a99345d0629425b057bce8226.jpg>

Regards,  
ARI Soft

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/19 15:10

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In my firefox keeps loading for ever.

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/19 15:47

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Same problem with chrome. This is what i see:  
<http://www.ari-soft.com/images/fbfiles/images/Viewer.jpg>

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by admin - 2014/08/19 16:15

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Check that a PDF viewer and browser's addon(s) for integration with PDF viewer are installed on your computer.

Regards,  
ARI Soft

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/19 16:21

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I am able to see in my browser this URL: <http://www.kronosint.com/images/downloads/Specials-for-2014Aug-Kronos.pdf> in pdf viewer of the browser, so I guess I'm OK, right?

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by admin - 2014/08/19 16:31

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Yes, it seems a PDF viewer is installed. Try to check browser's error console (press F12 into a browser). Probably it contains javascript error(s).

Regards,  
ARI Soft

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/19 16:37

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No errors in the console. I use firefox 31.0 with firebug installed.

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/19 16:39

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I turned on javascript warnings and I got this:

Use of attributes' nodeValue attribute is deprecated. Use value instead.

Use of attributes' nodeValue attribute is deprecated. Use value instead.

Rejected untrusted message from https://d3ijcis4e2ziok.cloudfront.net

PDF 91697344cdb103ba888f85b6a2727b (PDF.js: 1.0.68)

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Empty string passed to getElementById().

http://www.kronosint.com/media/jui/js/jquery.min.js

Line 2

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/19 18:27

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I now get these errors:

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at http://fonts.gstatic.com/s/raleway/v8/xkvoNo9fC8O2RDydkJ12bxsxEYwM7FgeyaSgU71cLG0.woff. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at http://fonts.gstatic.com/s/raleway/v8/lczWvq5y\_Cwww\_rBjOtT0w.woff. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at http://fonts.gstatic.com/s/raleway/v8/JbtMzqLaYbbbCL9X6EvalxsxEYwM7FgeyaSgU71cLG0.woff. This can be fixed by moving the resource to the same domain or enabling CORS.

Rejected untrusted message from https://d3ijcis4e2ziok.cloudfront.net

PDF 91697344cdb103ba888f85b6a2727b (PDF.js: 1.0.68)

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at http://fonts.gstatic.com/s/raleway/v8/lczWvq5y\_Cwww\_rBjOtT0w.woff. This can be fixed by moving the resource to the same domain or enabling CORS.

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Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/roboto/v12/2UX7WLTfW3W8TclTUvIFyQ.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/roboto/v12/d-6lYpIOFocCackKzxwXSOD8E0i7KZn-EPnyo3HZu7kw.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/roboto/v12/Hgo13k-tfSpn0qi1SFdUfT8E0i7KZn-EPnyo3HZu7kw.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/raleway/v8/xkvoNo9fC8O2RDydKj12bxsxEYwM7FgeyaSgU71cLG0.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

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Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/roboto/v12/Hgo13k-tfSpn0qi1SFdUfT8E0i7KZn-EPnyo3HZu7kw.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

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Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/raleway/v8/JbtMzqLaYbbbCL9X6EvalxsxEYwM7FgeyaSgU71cLG0.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/roboto/v12/2UX7WLTfW3W8TclTUvIFyQ.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/roboto/v12/d-6lYpIOFocCackKzxwXSOD8E0i7KZn-EPnyo3HZu7kw.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/roboto/v12/Hgo13k-tfSpn0qi1SFdUfT8E0i7KZn-EPnyo3HZu7kw.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

Cross-Origin Request Blocked: The Same Origin Policy disallows reading the remote resource at <http://fonts.gstatic.com/s/raleway/v8/xkvoNo9fC8O2RDydKj12bxsxEYwM7FgeyaSgU71cLG0.woff>. This can be fixed by moving the resource to the same domain or enabling CORS.

## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/19 18:29

Now I get this error:

Rejected untrusted message from <https://d3ijcis4e2ziok.cloudfront.net>  
PDF 91697344cdb103ba888f85b6a2727b (PDF.js: 1.0.68)

## Re:ARI Docs Viewer does not show correct pdf colors

Posted by admin - 2014/08/20 05:54

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These are not javascript errors. The document is shown fine for us in all modern browser's. It seems this a problem with browser's security or addon configuration on your local machine.

Regards,  
ARI Soft

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by 7of9 - 2014/08/20 19:38

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Hi,

I set Show loading pane to No and my problem is resolved.  
Any ideas why the loading pane causes this problem?

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## Re:ARI Docs Viewer does not show correct pdf colors

Posted by admin - 2014/08/20 19:50

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It can happen if a javascript error occurs.

Regards,  
ARI Soft

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