
Unable to find document

Posted by Bandersen - 2014/07/14 17:44

I'm having issues trying to find document

The code I'm using is

```
{aridoc engine="google" width="550" height="450"}images/student_files/practicepowerpoint.ppt{/aridoc}
```

The location I believe is correct since I'm getting it from K2 media manager

<https://www.dropbox.com/sc/e53dwm08l5spk1x/AABzERESqwwjAkgVGgmDQo49a>

Here is what the error looks like

https://www.dropbox.com/sc/q4i6wvyh7pc9204/AADiE5GnQ_rUY7PofYivblhRa

Any help would be appreciated

Thanks <http://www.ari-soft.com/images/fbfiles/images/directory.JPG>

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Re:Unable to find document

Posted by admin - 2014/07/14 17:54

Hello,

Send a link to a page where we can see the problem.

Regards,
ARI Soft

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Re:Unable to find document

Posted by Bandersen - 2014/07/14 20:48

Thanks for the quick response, The problem is fixed now. There really wasn't a problem, It fixed itself so my guess is that our hosting server was updating or having issues, Since we noticed a lot of things we tried adding wasn't working properly either (not just ARI docs Viewer)

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