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## Don't loaded too large files

Posted by leito - 2014/01/25 07:33

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Hi. Thx for the great plugin. tif file is 15Mb and after several seconds don't loaded: "Sorry, it took too long to find the document at the original source. Please try again later.

You can also try to download the original document by clicking [here](#)."

How I can increase the load time? Thx.

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## Re:Don't loaded too large files

Posted by admin - 2014/01/25 07:45

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Hello,

It seems this is a problem with connection between your server and Google Docs service. For example you can try to place the file to DropBox service.

Regards,  
ARI Soft

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## Re:Don't loaded too large files

Posted by leito - 2014/01/25 09:46

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How can I increase the connection time with Google? Do they have such a setting? Thx.

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## Re:Don't loaded too large files

Posted by admin - 2014/01/25 09:47

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Google Docs service doesn't provide this ability.

Regards,  
ARI Soft

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## Re:Don't loaded too large files

Posted by leito - 2014/01/25 09:48

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ok, thx

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