Internet Explorer 11
Posted by CantosSantana - 2013/11/19 20:06

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Hello,

firstly I like to say again: your free tool is great.

But now Microsoft new browser Internet Explorer Version 11 ...?

There is a problem. Your plugin isn't working anymore with it.

We will get an update?

Best Regards

CarlosSantana

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Re:Internet Explorer 11
Posted by admin - 2013/11/20 06:22

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Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:Internet Explorer 11
Posted by CantosSantana - 2013/11/20 06:50

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Hello,

I was testing ari docs viewer in Opera and Firefox and everything works fine. But in the new installed IE 11 there is a Problem.

Message in German: "wird geladen" (is loading) - and that's all.

Thank you for your Support.

Best Regards

CantosSantana http://www.ari-soft.com/images/fbfiles/images/ari_doc_viewer_problem.jpg

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Re:Internet Explorer 11
Posted by admin - 2013/11/20 07:03

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Send a link to a page where we can see the problem.

Regards,

ARI Soft

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Re:Internet Explorer 11
Posted by CantosSantana - 2013/11/20 17:15
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Hello,

sry - here is the link:

Link

Regards

CantosSantana

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Re:Internet Explorer 11
Posted by admin - 2013/11/20 19:03
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This problem with Google Docs service. Currently it has problem with IE 11, we suppose this problem will be fixed by Google Docs service support team soon.

Regards,
ARI Soft

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Re:Internet Explorer 11
Posted by hostsolutions - 2013/11/29 10:38
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We have same problem and since middle of August.

I'm not sure google will solve it because its also a problem in IE 10 latest version.

Is there other solutions with the plugin because we have tried all settings.

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Re:Internet Explorer 11
Posted by admin - 2013/11/29 12:26
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This is not a plugin problem. This issue of Google Docs service.

Regards,
ARI Soft

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Re:Internet Explorer 11
Posted by wezykowski - 2014/01/25 23:40
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I have the same problem. Your plugin does not load the document in IE 11.
Google Docs service support team did not do anything.

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Re:Internet Explorer 11
Posted by admin - 2014/01/26 06:24

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Google team are still working on this issue. Link1 and Link2.

Regards,
ARI Soft

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Re:Internet Explorer 11
Posted by admin - 2014/01/26 06:38

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Possible solution is enable IE 10 emulation mode.

Regards,
ARI Soft

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