
Problem with cyrillic characters in pdf files

Posted by trex - 2013/11/07 13:35

Hello, I have pdf documents with cyrillic characters in them which are shown correctly when are opened with any pdf reader. But when I use ARI Docs Viewer with engine Google, they are not shown correctly, see the attached image. The text is actually added with Adobe Acrobat Pro additionally to the original text there, but with different embedded cyrillic font (calibri - standard Windows font). How can I solve this problem? <http://www.ari-soft.com/images/fbfiles/images/error-693a8760debe42161cc303f20a39b8a4.jpg>

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Re:Problem with cyrillic characters in pdf files

Posted by admin - 2013/11/08 07:44

Hello,

Where we can see the problem?

Regards,
ARI Soft

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Re:Problem with cyrillic characters in pdf files

Posted by trex - 2013/11/08 08:28

On the pdf file that opens from this link:

<http://www.vision-bg.net/bg/%D0%BF%D1%80%D0%BE%D0%B4%D1%83%D0%BA%D1%82%D0%B8/%D0%B4%D0%B8%D1%80%D0%B5%D0%BA%D1%82%D0%BD%D0%B0-%D1%81%D0%B5%D1%80%D0%B8%D1%8F/%D1%85%D0%B5%D0%BF%D0%B0%D1%80%D0%B4#1@>HC@0>

You have to click on the tab with the name " (# " (BROSHURA).

Sorry but I've copied the full link here, but it does not want to be displayed as it should (your forum does not allow cyrillic characters too. :dry:

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Re:Problem with cyrillic characters in pdf files

Posted by admin - 2013/11/08 16:38

PDF documents is not processed by the plugin, it is handled by Google Docs service and it seems it has problem with selected font.

Regards,
ARI Soft

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Re:Problem with cyrillic characters in pdf files

Posted by trex - 2013/11/08 16:39

Can you advise me of any supported by Google Docs cyrillic font?

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Re:Problem with cyrillic characters in pdf files

Posted by admin - 2013/11/08 16:48

Other fonts which are used in the document are shown fine.

Regards,
ARI Soft

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