
Object doesn't support property or method

Posted by jwracca - 2013/09/03 13:57

Good Morning all,

I am simply using a PDF on one of my web pages.

<http://scswla.org/index.php/registration/fax-registration-form>

The code I am using is

```
{aridoc engine="iframe" width="800" height="1000"}images/PDF/RegistrationForm.pdf{/aridoc}
```

I am getting Object doesn't support property or method 'equalHeight'

Is there extra code I need to add to make this work properly?

Thank You very much

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Re:Object doesn't support property or method

Posted by admin - 2013/09/03 15:57

Hello,

Set "Include jQuery" parameter to "No" in plugin settings.

Regards,
ARI Soft

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Re:Object doesn't support property or method

Posted by jwracca - 2013/09/03 16:53

Thank you very much for the quick reply. That seemed to have cleared up the errors, only it has left me with a loading gif...

I attached a screenshot of what i see now instead of the .pdf

After troubleshooting a little, this seems to only affect IE10. Seems to load ok in chrome and firefox.

<http://www.ari-soft.com/images/fbfiles/images/load.JPG>

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Re:Object doesn't support property or method

Posted by admin - 2013/09/03 19:00

What browser do you use? It works fine in FireFox browser for us.

Regards,
ARI Soft

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Re:Object doesn't support property or method

Posted by jwracca - 2013/09/03 19:20

After troubleshooting a little, this seems to only affect IE10. Seems to load ok in chrome and firefox.

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Re:Object doesn\'t support property or method

Posted by admin - 2013/09/04 06:54

Download and upgrade the plugin. After this clean browser's cache. It should help.

Regards,
ARI Soft

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