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## Unable to view document in iframe

Posted by premj - 2013/02/28 03:55

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I am using the below code in my article to view a document in iframe.

```
{aridoc engine="iframe" width="100%" height="400"}images/peoplesoft/android-workshop12.doc{/aridoc}
```

On loading the article it always popup to download the document instead of open the document inside the frame.

Under plugin setting are:

Include JQuery - Yes

JQuery noconflict - yes

Document viewer - IFrame

Show download link - No

Same issue occur in firefox mozilla as well as in IE, also tried in multiple machines.

Any idea?

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## Re:Unable to view document in iframe

Posted by admin - 2013/02/28 05:57

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Hello,

Use "GoogleDocs" engine to show .DOC documents.

Regards,

ARI Soft

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## Re:Unable to view document in iframe

Posted by premj - 2013/02/28 06:30

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Tried with google as in below code -

```
{aridoc engine="google" width="100%" height="400"}images/peoplesoft/android-workshop12.doc{/aridoc}
```

Here it first show the below message

+++++

Sorry, we are unable to generate a view of the document at this time. Please try again later.

You can also try to download the original document by clicking here

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then on clicking here, it again download it instead of opening inside the article.

Same behaviour in firefox as well as in IE.

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## Re:Unable to view document in iframe

Posted by admin - 2013/02/28 08:03

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Could you provide a link to a page where we can see the problem?

Regards,

ARI Soft

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## Re:Unable to view document in iframe

Posted by premj - 2013/02/28 08:05

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here is the link of the page -  
<http://apnasamaj.com/employment/benefits>

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## Re:Unable to view document in iframe

Posted by admin - 2013/02/28 14:20

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It seems Google Docs can't work this DOC file. For example save it in Word 2003 format and it should work fine.

Regards,  
ARI Soft

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## Re:Unable to view document in iframe

Posted by premj - 2013/03/01 06:06

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Yeah, I tried with Word 2003 format and it is opening.  
Thanks for the support.

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