PDFs stopped working in Firefox, still OK in IE Posted by betherton - 2012/08/16 18:52
The PDF links worked fine in both browsers when I set everything up, but now the PDFs are only displaying in IE browser.
The System-ARI Docs Viewer does not display version information.
Here's my code:
{aridoc engine="google" width="650" height="850"}/images/news/Newsletters/ArrowNewsletter_sum12.pdf{/aridoc}
The preview only works in IE, the download link works in both browsers.
Thanks,
Re:PDFs stopped working in Firefox, still OK in IE Posted by admin - 2012/08/16 19:27
Hello,
Where we can see the problem?
Regards, ARI Soft
Re:PDFs stopped working in Firefox, still OK in IE Posted by betherton - 2012/08/16 19:29
http://www.arrowengine.com/en/winter-2010/28-news/newsletters/132-arrow-newsletter-summer-2012
Re:PDFs stopped working in Firefox, still OK in IE Posted by admin - 2012/08/16 19:35
It works fine in FireFox on our side:
http://www.ari-soft.com/images/fbfiles/images/docs-ac8d3f46bae21b80849d7f21af3cd734.jpg
Regards, ARI Soft
Re:PDFs stopped working in Firefox, still OK in IE Posted by betherton - 2012/08/16 19:50
It's not working for me and I get no error either. The loading icon flashes for a brief second then it's blank.
Day DDE- at a constant with the first face at the OK in TE

Re:PDFs stopped working in Firefox, still OK in IE Posted by admin - 2012/08/16 19:51

Probably it is a problem with a FireFox addon. Try to reproduce the problem on another computer.

Regards, ARI Soft
Re:PDFs stopped working in Firefox, still OK in IE Posted by betherton - 2012/08/16 19:52
Here's the attachment. http://www.ari-soft.com/images/fbfiles/images/Capture-bd74f503bdac81b235a0efc3871cf6b7.JPG
Re:PDFs stopped working in Firefox, still OK in IE Posted by betherton - 2012/08/16 20:04
I disabled all of the add-ons and even restarted the computer. It is still blank. On another computer here it is working in both IE and Firefox. I need it to work on my computer because I'm the developer. Any other ideas?
Re:PDFs stopped working in Firefox, still OK in IE Posted by admin - 2012/08/16 20:06
It can be a problem with Antivirus or other application.
Regards, ARI Soft
Re:PDFs stopped working in Firefox, still OK in IE Posted by ZioP - 2012/10/31 17:37
I have the same problem. The plugin works fine in IE and Chrome.
This is the link: http://new.ancot.it/index.php?option=com_content&view=article&id=2103:disegno-di-legge-as-3270-disposizioni-in-materia-di-professioni-non-regolamentate-in-ordini-o-collegi&catid=156
http://www.ari-soft.com/images/fbfiles/images/Senza_titolo_2.gif
The version of my Firefox installation is 16.0.2. Could this be the problem!!!
(Sorry for my english!)
Re:PDFs stopped working in Firefox, still OK in IE Posted by admin - 2012/10/31 17:38
Where we can see the problem?
Regards, ARI Soft