
PDF Document shows too wide in frame.

Posted by rscott7706 - 2012/07/04 16:14

I searched for a similar issue, but could not find anything.

I have set up my viewer to using the different selections under "Document viewer engine" - it does not change anything.

I have saved my PDF and uploaded it either as default - 100% width, page width and 75%.

Under each scenario, the pdf renders extremely wide on the screen. It spills past the screen size and creates scroll bars.
I would like to have it show (page width) with no scroll bars.

Here is a link to a sample, I am working on it, hopefully will solve it.

April Newsletter

B) Ron

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Re:PDF Document shows too wide in frame.

Posted by admin - 2012/07/04 16:22

Hello,

Large image are used in your PDF document. It has width equals to 1224 pixels.

Regards,
ARI Soft

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Re:PDF Document shows too wide in frame.

Posted by rscott7706 - 2012/07/04 16:32

Thanks for your quick reply, I will look in to it.

Ron

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Re:PDF Document shows too wide in frame.

Posted by rscott7706 - 2012/07/04 16:49

On second thought, I am trying to avoid recreating all the newsletters, so wouldn't it be true if I set the PDF documents "Initial View" as 75%, or less, shouldn't that solve the wide document problem?

B) Ron

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Re:PDF Document shows too wide in frame.

Posted by admin - 2012/07/04 16:52

The problem with image in PDF document. Width of the image is more than of available space on your site.

Regards,
ARI Soft

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Re:PDF Document shows too wide in frame.

Posted by rscott7706 - 2012/07/04 16:59

Here it is using a wrapper (I use Joomla). Seems to be able to render fine using the document settings.

I still love your product, and will use it when I can. Don't think me as being aggressive, just researching this situation.

April 2011

:unsure: Ron

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Re:PDF Document shows too wide in frame.

Posted by admin - 2012/07/04 17:08

When you use wrapper, it will work only if appropriate browser's addon is installed on an user computer otherwise a document will not be shown. A browser's addon is used external application (for example Adobe Reader or another) to show a document. Zoho and Google service convert PDF documents to HTML code and it doesn't requires additional addons. We described why scrollbars appears in our previous post.

Regards,
ARI Soft

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