IE Issues resolved

Posted by baparks - 2012/02/13 13:04

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I've gone through the forum trying to determine if the IExplorer issue has been resolved in a manner that does not require the end-user to do something to MAKE it work.
I haven't been able to find a definitive answer and need one desperately!

To view my issue live please visit this link.

The syntax I'm using is: {aridoc engine="google" width="720" height="575"}images/stories/documents/aboutus/strategic-plan/Economic-Issue-Area-1-Final-Handout-Revised.ppt{/aridoc}

Below is what the end-user sees:
http://studio13.twenty47ven.com/images/aridocissue1.png
The above image is from an IE9 instance

I sincerely would appreciate your assistance in rectifying this issue as quickly as possible.

Thank you in advance!

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Re:IE Issues resolved

Posted by admin - 2012/02/13 13:17

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Hello,

It works fine in IE on our side. You can try the solution from this post.

Regards,
ARI Soft

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Re:IE Issues resolved

Posted by baparks - 2012/02/13 13:22

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Which version of IE are you viewing it in and are there specific version limitations?

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Re:IE Issues resolved

Posted by baparks - 2012/02/13 13:30

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Additionally, I read the post you referred to before I posted my issue but was unable to find the solution you refer to.
A.) I'm using the Google viewer
B.) The post asks the end-user to DO something. That implies that the end user will know HOW to do it or that I provide explicit instructions. This is not a fair option to my audience.

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Re:IE Issues resolved

Posted by admin - 2012/02/13 13:51

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It works in IE 9 if use the solution from our previous post. It requires additional configuration because of the plugin uses "Google Docs Viewer" service and IE security policy requires to add it to "Trusted sites". Some information can be found here.

Regards,
ARI Soft

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Re:IE Issues resolved
Posted by stlucas - 2012/03/18 12:19
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Hi, I have a work around.
In IE it uses zoho anywhere else it's using google

{aridoc engine="google" width=100% height="650"}images/pdf-bestanden/lucas/lucaskatern020711.pdf{/aridoc}

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Re:IE Issues resolved
Posted by baparks - 2012/03/18 13:50
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Good Morning stlucas!

I'm assuming that I'm to use the above snippet of code in place of the regular code.
I just tried and I think it's having an issue with the

{aridoc engine="google" width="720" height="575"}images/stories/documents/aboutus/arhacommunities/ARHA
Developments under Resolution 830.pdf{/aridoc}

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Re:IE Issues resolved
Posted by stlucas - 2012/03/18 20:10
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I did put the code in a HTML module.
I gave the module a fake position name, for instance something like ABC01

Then I made a article and the only thing I wrote in the article is

and it works fine.

want to see it ?? http://geloveninleusden.nl/index.php/kerkaanbod

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Re:IE Issues resolved
Posted by baparks - 2012/03/23 14:10
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Good Morning!
First. Thank you for your assistance with this.
I'm still working on this work around as I seem to have 2 problems.

1st Issue. If I use the code below:

{aridoc engine="zoho" width="720" height="575"}images/stories/documents/departments/HR/Application

Process.pdf{/aridoc}

{aridoc engine="google" width="720" height="575"}images/stories/documents/departments/HR/Application Process.pdf{/aridoc}

It DOES display in IE but I do not know how to get the pdf file to scale properly as it does in the Google viewer.

2nd Issue. Using the code above, when viewed in Chrome or Firefox I see BOTH viewers

Have YOU experenced these issues?

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