Does not work??

Posted by ne0beatsm0rp98 - 2011/05/28 10:17
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I installed the extension yesterday, uploaded an excel doc to zoho. worked fine all day, then come on my website today and all it keeps doing is loading.
So i reuploaded the document on both zoho and google docs again, and its still the same.

Any help??

Thanks

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Re:Does not work??

Posted by admin - 2011/05/28 15:33
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Hello,

Provide plugin code which you use.

Regards,
ARI Soft

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Re:Does not work??

Posted by escapehosting - 2011/08/24 18:19
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I have same problem but when showing a local PDF.

its working in firefox 4.0 but not in explorer 6.0, 7.0, 8.0 or 9.0

the backend is a joomla 1.7 installed on a windows 2008R2 webserver (ms install from joomla)

code in editor (CONTENT): {aridoc engine="iframe" width="650"
height="900"}filer/pdf/3/92_52A0051351_Billard_kortklub.pdf{/aridoc}

and plugin view enclosed http://www.ari-soft.com/images/fbfiles/files/ari_plugin_view.zip

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Re:Does not work??

Posted by escapehosting - 2011/08/24 18:51
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Think i found the error: when Loader is enabled its not working in ANY Internet Explorer or previous firefox (before 4.0)

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Re:Does not work??

Posted by admin - 2011/08/24 20:06
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Hello,

It can be a conflict with a 3rd party extension. Provide link to page where we can see the problem.

Regards,
ARI Soft

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Re:Does not work??

Posted by spitfire - 2011/09/07 08:45

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Unfortunately I have the same problem.

it just keeps loading and loading.

I thought to keep things simple I would just try the example link to this site ... but nope .... just the pretty blue circle.

I tried turning off jquery but still loads forever.

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Re:Does not work??

Posted by admin - 2011/09/07 08:48

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Hello,

Provide link to a page where we can see the problem. It can be a conflict with a 3rd party extension.

Regards,
ARI Soft

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Re:Does not work??

Posted by apricey - 2011/09/12 17:34

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Hi

I have the same problem viewing pdf's it won't load in explorer. It works fine in Chrome. I using Joomla 1.7.

Analysis of Parent Questionnaires
{aridoc engine="google" width="700" height="520"}llan_pdf/Analysis_of_parent_questionnaires.pdf{/aridoc}

link to site

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Re:Does not work??

Posted by admin - 2011/09/12 18:31

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Hello,

It is known issue with IE settings. You can read about it here. Instructions how to configure IE can be found here.

PS: You can use Zoho viewer, the code will look like:

{aridoc engine="zoho" width="700" height="520"}llan_pdf/Analysis_of_parent_questionnaires.pdf{/aridoc}

Regards,
ARI Soft

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Re:Does not work??

Posted by apricey - 2011/09/12 19:02

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I prefer Google viewer but Zoho will do :) Hopefully IE will eventually do something about this but I won't hold my breath!! :unsure:

Thanks for your quick and helpful reply.

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Re:Does not work??
Posted by apricey - 2011/09/12 19:15

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Just changed to Zoho but it doesn't automatically resize the document to fit the view size. I then tried the iframe and works really well :)

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Re:Does not work??
Posted by apricey - 2011/09/12 19:28

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Didn't test using iframe in IE before I wrote the last reply. iframe doesn't work in IE. Is there a way to make Zoho automatically resize the document to fit the view size?

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Re:Does not work??
Posted by admin - 2011/09/12 19:31

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 will work for embedding PDF documents only if appropriate extension is installed into a browser. It is not a generic solution. About Zoho, it doesn't provide described ability.

Regards,
ARI Soft

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