ARI Flip Book Cann\'t work

Posted by sutthalak - 2010/12/22 02:35

Hi, i try to install this module on my side but it do not work. Please help me to check the problem.

The below is my website Click here

Re:ARI Flip Book Cann\'t work

Posted by admin - 2010/12/22 06:44

Hello,

It seems the module can't load jQuery javascript library. It can happen if "Include jQuery" parameter is set to "No" or if plugin which is used on your site for optimization loading of CSS and javascript files can't work with external files (the module loads jQuery through Google AJAX libraries API). Provide temporary access to your Joomla! backend by email please that we can investigate this problem in more details.

Regards. ARI Soft

Re:ARI Flip Book Cann\'t work

Posted by sutthalak - 2010/12/22 07:21

admin wrote: Hello,

It seems the module can't load jQuery javascript library. It can happen if "Include jQuery" parameter is set to "No" or if plugin which is used on your site for optimization loading of CSS and javascript files can't work with external files (the module loads jQuery through Google AJAX libraries API). Provide temporary access to your Joomla! backend by email please that we can investigate this problem in more details.

Regards, ARI Soft

I have sent the email to you.Please it on your mailbox.

Re:ARI Flip Book Cann\'t work

Try now please. It was a problem with Gantry optimizator of loading javascript and CSS files. It can't work with external files. We created "System - ARI jQuery Integrator" plugin and installed it on your site that avoid this problem.

Regards, ARI Soft

Re:ARI Flip Book Cann\'t work Posted by antigeek - 2011/11/14 04:36

Where can I download the integrator plugin as I think I am Having the same issue?

Re:ARI Flip Book Cann\'t work Posted by admin - 2011/11/14 06:08

Hello,

Could you provide a link to a page where we can see a problem?

Regards, ARI Soft