[Solved] White screen error with plugin enabled
Posted by Poney - 2013/05/07 12:51

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Hello,

I just installed flipbook module and plugin with joomla 2.5.11, but as soon as i enable the plugin, my entire website doesn't work anymore (white screen).
Could you help me please?

Thanks in advance.

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Re:White screen error with plugin enabled
Posted by admin - 2013/05/07 14:04

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Hello,

A blank page can appear if a PHP error occurs. It can be a conflict with a 3rd party extension or if you try to load the module into an article which is loaded by the module too. In this case add article ID to "Articles -> Excluded articles" parameter in module settings.

To see error message, set "Site -> Global Configuration -> Server -> Error Reporting" parameter on Joomla! backend to "Development" parameter.

Regards,
ARI Soft

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Re:White screen error with plugin enabled
Posted by Poney - 2013/05/07 14:30

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Thanks for your answer.

I found the explanation with the log error:
Strict Standards: Non-static method AriKernel::init() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 75
Strict Standards: Non-static method AriKernel::addFrameworkPath() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 41
Strict Standards: Non-static method AriKernel::instance() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 46
Strict Standards: Non-static method AriKernel::import() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 76
Strict Standards: Non-static method AriKernel::instance() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 52
Strict Standards: Redefining already defined constructor for class AriObject in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/Core/class.Object.php on line 28
Strict Standards: Non-static method AriKernel::import() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/Core/class.Object.php on line 15
Strict Standards: Non-static method AriKernel::instance() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 52
Strict Standards: Non-static method AriKernel::import() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook.php on line 17
Strict Standards: Non-static method AriKernel::instance() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 52
Strict Standards: Non-static method AriKernel::import() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/Plugin/class.ModuleLoaderContentPlugin.php on line 15
Strict Standards: Non-static method AriKernel::instance() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 52
Strict Standards: Non-static method AriKernel::import() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/Mambot/class.MambotBase.php on line 15
Strict Standards: Non-static method AriKernel::instance() should not be called statically in

/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 52
Strict Standards: Non-static method AriKernel::import() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/Mambot/class.MambotHelper.php on line 15
Strict Standards: Non-static method AriKernel::instance() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 52
Strict Standards: Non-static method AriKernel::import() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/Plugin/class.ModuleLoaderContentPlugin.php on line 16
Strict Standards: Non-static method AriKernel::instance() should not be called statically in
/*mysite*/www/plugins/content/ariflipbook/ariflipbook/kernel/class.AriKernel.php on line 52

Fatal error: Cannot redeclare class JModuleHelper in
/*mysite*/www/plugins/system/jat3/jat3/core/joomla/modulehelper.php on line 42

So, it's a problem with my template "ja-elastica" using the plugin "Jat3". If i disable the plugin and use an other template, it works.

But, what should i do? I can't really change my template... :dry:

Regards,

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Re:White screen error with plugin enabled
Posted by admin - 2013/05/07 18:53
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Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate it in more details?

Regards,
ARI Soft

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Re:White screen error with plugin enabled
Posted by admin - 2013/05/07 18:55
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Try to download and upgrade "Content - ARI Flip Book" plugin.

Regards,
AIR Soft

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Re:White screen error with plugin enabled
Posted by Poney - 2013/05/07 20:14
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Problem solved!
Thanks for your rapidity.

Regards

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