Trouble Installing/Setting Up Flip Book
Posted by IDHLA - 2012/07/23 19:04

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I just purchased this module. I have followed all of the instruction as best I can, but cannot get the module to work properly. I have installed and enabled the "System - ARI Extensions" plugin, I have also configured the module ID and place it in an article. The book image does appear, but the text of the related article does not show on the book, it instead shows below the book. See attached screenshot. Another issue that arises is that if I make any changes to the settings, such as selecting a subcategory or including an article id number, I get a 500 Internal Server Error, even though the article id is the very article that I am adding the flipbook module to.

The last question I have is a matter of instruction, how can I be sure where the page breaks are? Iâ€™m trying to set up a book using the content from several articles that I want to display as a single document on my website. But from searching your site and other places, like JED, thereâ€™s no info as to how to set this up in the manner you have on your demo page. More detailed setup instruction, especially for those of use who are not syntax savvy would be greatly appreciated.

I tried to email this same message and it got bounced back to me. http://www.ari-soft.com/images/fbfiles/images/001.jpg

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Re:Trouble Installing/Setting Up Flip Book
Posted by admin - 2012/07/24 05:30

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Hello,

About 500 error, if you load the module into an article, add article ID to "Excluded articles" parameter in module settings.

Each article it is a page in flip book, the module doesn't split an article into several pages.

Could you provide a link to a page where we can see the problem like on your screenshot?

Regards,
ARI Soft

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Re:Trouble Installing/Setting Up Flip Book
Posted by IDHLA - 2012/07/24 06:02

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Hi, Thanks for responding...I just sent an email to info@ari-soft.com.

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Re:Trouble Installing/Setting Up Flip Book
Posted by admin - 2012/07/24 06:05

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Check your mail please.

Regards,
ARI Soft

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Re:Trouble Installing/Setting Up Flip Book
Posted by IDHLA - 2012/07/24 18:52

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Hello, would it make more sense to create a single article and then only have that to display in the flip book? I wonder if this makes it easier to control and organize instead of having multiple articles. Does the flip book recognize pagebreaks?

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Re:Trouble Installing/Setting Up Flip Book

Posted by admin - 2012/07/24 20:39

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Currently the module uses each selected article as a page in flip book. It doesn't support page break in articles.

Regards,
ARI Soft

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Re:Trouble Installing/Setting Up Flip Book

Posted by IDHLA - 2012/07/26 16:59

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I managed to get my articles formatted the way I want. The last issue I'm running into is that on the page I have the flipbook displayed, it displays a generic title 'Articles' on that page. My site is setup to not display the titles in this manner and going through just about every setting, I can't get it to not display that title. Is this something related to the Flip Book? http://www.ari-soft.com/images/fbfiles/images/001-818ec761bb35ac754e9f3b0aafc15dd7.jpg

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Re:Trouble Installing/Setting Up Flip Book

Posted by IDHLA - 2012/07/26 17:35

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Please disregard the last post.....I figured it out. I needed to make that particular menu item into a single article. Which then sorted it out....

Great module, very happy clients....appreciate the support also.

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