
ARI Flipbook Not working

Posted by runmagceo - 2011/04/20 20:25

Hi,

Whenever I enable the flipbook I get this error.

Fatal error: Allowed memory size of 67108864 bytes exhausted (tried to allocate 40961 bytes) in /home/content/10/7444610/html/**/libraries/joomla/application/module/helper.php on line 161

What can be the problem?

Thank you

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Re:ARI Flipbook Not working

Posted by admin - 2011/04/21 04:48

Hello,

Have you inserted "ARI Flip Book" module in a module position or in an article? If it is used in an article, add article ID where the module is used to "Articles -> Excluded articles" parameter in module settings. If it is used in a module position, try to install PHP Settings plugin that increase "memory_limit" PHP option.

Regards,
ARI Soft

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Re:ARI Flipbook Not working

Posted by runmagceo - 2011/04/26 00:05

When I put them in Included I get this kind of Page and toggle selection is for Featured Articles
<http://runmag.org/runmagweb/index-3.html#page/1>

And When I put the id in excluded it gives me the same memory error.

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Re:ARI Flipbook Not working

Posted by admin - 2011/04/26 05:57

It seems module is configure incorrectly. Could you describe what articles do you want to load in flip book and provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:ARI Flipbook Not working

Posted by runmagceo - 2011/04/26 20:46

I have emailed you the access.

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Re:ARI Flipbook Not working

Posted by admin - 2011/04/27 05:54

Try now please. We have removed code for loading flip book module from articles which are loaded into flip book.

Regards,
ARI Soft

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