Insert more thumbnails
Posted by Bilchez - 2011/04/20 23:51

My site is www.funcalup.org and I have three instances of Ari Orbit Slider running at the same time, they can be found in Multimedia/Fotos. I have a problem with Thumbnails, how can I add more? Now visitors can see only one (The same) for all photos. I add you some snapshots of my configuration site.

Thank you ver much,
Jose

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Re:Insert more thumbnails
Posted by Bilchez - 2011/04/21 00:01

Here I add an image of my configuration joomla site. http://www.ari-soft.com/images/fbfiles/images/01-fe2942d847ddff00425c4830997bf797.jpg

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Re:Insert more thumbnails
Posted by Bilchez - 2011/04/21 00:02

Here I add my configuration joomla site.
http://www.ari-soft.com/images/fbfiles/images/02.jpg

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Re:Insert more thumbnails
Posted by admin - 2011/04/21 04:33

Hello,

It seems you have entered incorrect value for "Thumbnails path" parameter. You entered path to single image due to the same thumbnail is used for all images. Enter path to folder with thumbnails or generate thumbnails automatically (clear "Thumbnails path" parameter).

Regards,
ARI Soft

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Re:Insert more thumbnails
Posted by Bilchez - 2011/04/21 07:57

You are right, I have entered only one single image for "Thumbnails path" parameter. If I ener path to folder with tumbnails or generate thumbnails automatically (Clear "Thumbnails path" parameter), Module keeps working and not showing anything when user opens it in the website. There is the icon saying it is still loading and it keeps forever.

How can I solve this problem with loading when I only enter path to folder with thumbnails or generate thumbnails automatically (Clear "Thumbnails path" parameter)?

How can I enter more paths for each image?

Thank you very much!!!!

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Re:Insert more thumbnails
Posted by admin - 2011/04/21 09:20

Could you provide temporary access to your Joomla! backend by email that we can investigate the problem?

Regards,
ARI Soft

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Re:Insert more thumbnails
Posted by admin - 2011/04/21 10:31

Set writable permissions for /cache/mod_ariorbitslider/ folder and then purge "mod_ariorbitslider" cache on "Tools -> Clean Cache" page on Joomla! backend.

Regards,
ARI Soft

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Re:Insert more thumbnails
Posted by Bilchez - 2011/04/21 17:42

Thank you very much, now it's working one of the three Ari Orbit sliders in my website, what have you done? I'll apply to the other two. Because the other two haven't changed.

Thank you very much,

Jose

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Re:Insert more thumbnails
Posted by admin - 2011/04/21 20:19

We did nothing. Have you changed permission for cache folders and cleaned Joomla! cache?

Regards,
ARI Soft

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Re:Insert more thumbnails
Posted by Bilchez - 2011/04/21 21:37

I did as you said, changing permission folders and clean Joomla! cache. But only one of the three ari orbit slider was fixed, the other two remained as before, without changing thunmail image.

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Re:Insert more thumbnails
Posted by admin - 2011/04/22 09:10

This problem is described here. You have entered path to single image instead of thumbnails folder. Clear "Thumbnails path" parameter or specify path to folder.

Regards,
ARI Soft

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Re:Insert more thumbnails

Posted by Bilchez - 2011/04/22 11:54

You are right, problem solved.Thank you very much!!!

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