
Problem with thumbnails

Posted by GoToon - 2011/10/06 20:39

Hello,

Again, thanks for your extensions, they are wonderful.

But today, I have a problem with the AriSlick gallery module.

I tried to use it in an article via loadposition, but thumbnails don't work...

I send you by mail the website where you can see the problem and an access to my backend site.

Little information : My website is hosted (I don't know if it is the appropriate translation...) by free.fr (it's a french ISP who provide a personal web page) and apparently, there is a lot of limitation. Specially if you try to use automatic thumbnails, when you specify the width of thumbnail, the website is down...

I hope you can help me...

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Re:Problem with thumbnails

Posted by GoToon - 2011/10/06 20:43

Besides,

Do you have any idea how to center the gallery in my article ?
I used a table to do it, but it is not "pretty"...

Thanks !!

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Re:Problem with thumbnails

Posted by GoToon - 2011/10/06 20:45

One last information which may be useful: I have to delete the "150" default value in "Thumbnail width" parameters to see my page. Otherwise, it sends me back an error... :angry:

Thanks !

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Re:Problem with thumbnails

Posted by admin - 2011/10/07 06:07

Hello,

The extension can't generate thumbnails because PHP memory limit is exhausted. The problem could be resolved if it would possible to increase value of "memory_limit" PHP parameter, but it seems your hosting provider doesn't support this ability. We have corrected path to manually created thumbnails and now the extension works fine.

Regards,
ARI Soft

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Re:Problem with thumbnails

Posted by GoToon - 2011/10/07 07:26

Thank you so much !!!

I tried a lot of things yesterday, but I didn't succeed...

Now, I saw on your demo website that thumbnails are in fixed positions. I read on another topic that it was because of the "cache mode" being used.

How to setup this cache mode ? And after enabling it, how to setup the fixed positions ?

Besides, the font (AR BERKLEY) in my Top Menu has changed since yesterday. Did you try something on it ? It is perhaps my fault, but I want to be sure...

Thank you very much for your help !!!

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Re:Problem with thumbnails

Posted by GoToon - 2011/10/07 07:37

One problem again:

The picture in landscape position is too big when I click on it. However, I choose the "Allow resize" option. The picture should fit my screen, no ?

The portraits position pictures are well resized...

Is it my fault or is it a bug ? How to fix it ?

Thanks ! (and sorry for all the questions...)

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Re:Problem with thumbnails

Posted by admin - 2011/10/07 14:18

About fixed position for images from "ARI Slick Gallery", download and upgrade the module. New version contains parameter called "Gallery parameters -> Random position". Set it to "No". In this case the images will be shown in the same places all time.

About "ARI Pretty Photo", where we can see the problem with landscape images?

Regards,
ARI Soft

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Re:Problem with thumbnails

Posted by GoToon - 2011/10/07 14:59

Hello.

Here it is: http://ptitspetillot.free.fr/elise/index.php?option=com_content&view=article&id=3:septembre-2011&catid=1:2011&Itemid=4

Thanks

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Re:Problem with thumbnails

Posted by admin - 2011/10/07 15:01

The images are shown fine in the lightbox. Could you provide a screenshot where we can see the problem?

Regards,
ARI Soft

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Re:Problem with thumbnails

Posted by GoToon - 2011/10/07 16:06

Hello,

You can see on the picture that in the bottom of the picture, I can't access to the close button.

But I'm at home. At work, the screen is smaller and the bottom of the picture was cropped then...

You don't have the same view ?

For the font issue, I think that it is because I choose a font that I installed on my computer... Not a common font...

Thanks for the other answers, I'll try this right away.

http://www.ari-soft.com/images/fbfiles/images/Prob__Custom_.jpg

I know that I can quit the lightbox display by clicking somewhere else, but I don't know if all my family will guess it... Do you have a solution ?

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Re:Problem with thumbnails

Posted by GoToon - 2011/10/07 16:34

By the way, I don't know if it can help, but when my download status bar is displayed, the picture is correctly displayed : http://www.ari-soft.com/images/fbfiles/images/Prob__Custom__2_.jpg

One more thing: I download the new version of arislick gallery and the random position can be cancelled, thanks ! But how to setup the positions ?

Thanks !!

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Re:Problem with thumbnails

Posted by admin - 2011/10/10 13:17

Does the problem occur in any browser? What OS do you use?

PS: It is not possible to enter images positions manually. The extension saves cached positions in /cache/mod_arislickgallery/ folder.

Regards,
ARI Soft

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