
Cloud carousel - thumbnails are not displayed

Posted by telmagz - 2010/09/15 19:06

Hi!

I'm using your Ari Cloud Carousel and enjoying a lot! But there's seems to be a problem.

At the end of the configuration options of the module there's the possibility to enter a path to use thumbnails. My idea is that this thumbnails would then be shown in the carousel and when clicked, the big picture appeared. Is that so? I mean, the path I entered is correct, but the thumbnails are not being shown: instead the "big pictures" are being resized to thumbnail size (150x150) and looking not so nice in the carousel.

Another thing is that I activated the Multilanguage support, though the characters appear funny in the front end (when I write, for instance, schÑ†n, the Ñ† is not displayed proper)

Can you help me? Thanks in advance,
Telma

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2010/09/15 19:25

Hello,

Could you provide temporary access to your Joomla! backend by email or module settings that we can investigate issue with thumbnails. About multi-language support, did you save INI file in UTF-8 encoding?

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by telmagz - 2010/09/15 19:45

Hi!

Thanks for such a fast answer. I already could fix the encoding "problem" :blush:

I would gladly give you the access to the backend, but the site it's still at my localhost and I do not have the credentials to upload it yet. Instead I made a PRTSC (sent as attachment), I hope that will do it.

Thanks again!

Telma http://www.ari-soft.com/images/fbfiles/images/Untitled_2.jpg

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2010/09/15 19:49

Type 'thumb/{\$fileName}' value in 'Thumbnails Path' textbox. It should help.

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by telmagz - 2010/09/15 20:35

IT WORKED!!!

Thanks a lot! I had made a mistake: instead of just entering the relative path to the already known images folder, I entered the full path relative to the site root B)

Congratulations for the excellent work and support. Pretty soon I will use your commercial software as well.

Best regards,
Telma

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Re:Cloud carousel - thumbnails are not displayed

Posted by visuarte - 2010/09/23 20:14

I have a problem with the link cloud Ari Carousel.
.ini file does not accept it.

prim.png = "Prim"
image007.gif = "Axon"

prim.png = "Group Prim"
image007.gif = "Library Axon"

image007.gif = "http://www.axon.com"
prim.png = "http://www.prim.es"
Anyone can lend me a hand?
Thank you.

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2010/09/24 07:05

Hello,

Could you provide temporary access to your Joomla! backend by email that we can investigate this issue?

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by creativity - 2014/09/23 22:34

Can any one please help me , how can we display the images..?

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2014/09/24 05:41

Describe in more details your problem please.

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by Muzaffer - 2014/11/12 14:01

I have a big Problem i have the Cloud Carousel Pro an the Lightbox,
the thumbnail are displayed but to small, i can` t change the size.

Need Help
Thx

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2014/11/12 14:03

Hello,

Could you send screenshot(s) of module settings page and a link to a page where the problem occurs by email so we
can investigate the problem?

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by Muzaffer - 2014/11/12 14:07

You need more? <http://www.ari-soft.com/images/fbfiles/images/Carousel1.jpg>

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2014/11/12 14:10

Specify "Thumbnail width" or/and "Thumbnail height" parameters.

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by Muzaffer - 2014/11/12 15:20

admin wrote:
Specify "Thumbnail width" or/and "Thumbnail height" parameters.

Regards,
ARI Soft

Hi,
i Try it before i asked in this forum.
It doesn` t work. <http://www.ari-soft.com/images/fbfiles/images/Carousel2.jpg>

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Re:Cloud carousel - thumbnails are not displayed

Posted by Muzaffer - 2014/11/12 15:25

I try any constellation <http://www.ari-soft.com/images/fbfiles/images/Carousel3.jpg>

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Re:Cloud carousel - thumbnails are not displayed

Posted by Muzaffer - 2014/11/12 15:40

If i change Responsive : No
everything is fine

It doesn't work only by the constellation Responsive yes

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2014/11/12 15:41

The thumbnails look normal. Width of thumbnails is 300 pixels:

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by Muzaffer - 2014/11/12 15:45

I want with Responsive : Yes

Please delete the Pictures from the ARI Soft Page.

You posted Picture is in the Responsive : No Mode

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2014/11/12 15:45

When "Responsive" is set to "Yes", carousel size (and images) will be adapted to container size (it will be changed when size of browser window is changed).

Regards,
ARI Soft

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Re:Cloud carousel - thumbnails are not displayed

Posted by Muzaffer - 2014/11/12 16:04

admin wrote:

When "Responsive" is set to "Yes", carousel size (and images) will be adapted to container size (it will be changed when size of browser window is changed).

Regards,
ARI Soft

Ok, Thank you for Your Support.

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Re:Cloud carousel - thumbnails are not displayed

Posted by admin - 2014/11/12 17:08

Responsive images are used in responsive mode. What you expect to see in it? If you want to show images in original size for any browser's window size, disable "Responsive" parameter.

Regards,
ARI Soft

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