
Hi together

Posted by reeng12 - 2014/08/29 22:45

Hi together,

I just installed Ari Smart Content and installation was good

now i replaced my ari cloud carousel (free version) with the cloud carousel from smart content cause i need it responsive
problem is when i have the module activated my site is not loading anymore just plain white

i checked that all plugins are activated
i deleted the light version
i set the error reporting to developer without any result or error

datalytik.ch/florart/index.php/trauerflor

hope you can help here

thanks and greets

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Re:Hi together

Posted by reeng12 - 2014/08/29 22:51

Update:

Just tried to go to configuration in the components tab for ari
when i try to turn off jquery or change the version or anything else i get this error

Method Not Implemented

POST to /florart/administrator/index.php not supported.

hope that helps

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Re:Hi together

Posted by admin - 2014/08/30 05:57

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Hi together

Posted by reeng12 - 2014/08/30 11:04

Email with the Backend login is out

Thanks for the great Support
Greetings
Marc

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Re:Hi together

Posted by admin - 2014/08/30 11:12

We can't login with credentials which we received. The following error occurs:

"Username and password do not match or you do not have an account yet."

Check it please.

Regards,
ARI Soft

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Re:Hi together

Posted by reeng12 - 2014/08/30 11:48

i checked by copy pasting the data from the mail and it worked

send you another mail with link to the backend maybe you tried the wrong one :D

Greetings
Loki

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Re:Hi together

Posted by admin - 2014/08/30 11:59

Check your mail please.

Regards,
ARI Soft

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