problems ari cloud & and slide show with .htaccess

Posted by pixelschupser - 2014/06/12 17:49

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Hello Support
Today I hope it is the last error which i have to clean with your help.
I want to make my homepage save, so I have bought the tool akeeba admin tool. With this tool I want to close the page, by creating a .htacces file.
When I creat this file with frontend save "yes" I cannot see any picture in ari cloud & ari slide show. I have checked it now the whole day, but nothing will function. Also I can't find any documentation to the programs from our side. So I must ask you again for help. It's normally not my way to ask and ask about problems. I have also searched with google, but I can't find nothing about my problem.
So I hope you can help me again.
At the moment I'm working on my homepage at home where you can't have an account. But if you can help me again I will switch to normal homepage and there you can have an account.
kind reagrds
Hansjörg Lauble B)

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Re:problems ari cloud & and slide show with .htaccess

Posted by admin - 2014/06/12 19:05

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Hello,

Check permissions for /cache/ folder.

Regards,
ARI Soft

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Re:problems ari cloud & and slide show with .htaccess

Posted by pixelschupser - 2014/06/12 20:08

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Hello Ari Support
The whole cache directory and files in the cache has the permission 777.
Sorry but higher it dosen't go. And this was done before I write to support. I'm working without cache at home.

kind regards
Hansjörg Lauble

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Re:problems ari cloud & and slide show with .htaccess

Posted by admin - 2014/06/12 20:13

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Where we can see the problem?

Regards,
ARI Soft

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Re:problems ari cloud & and slide show with .htaccess

Posted by pixelschupser - 2014/06/12 20:30

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Hello Ari Soft

I can do the same on my real homepage www.stick-fabrik.com
Can you give me please round 10 minutes to do the same on the real homepage
I have changed zhe complete directory cache and the files inside to 777.

I will send you an email with the login accounts.

kind regards
HnsjÃ¶rg Lauble B)

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Re:problems ari cloud & and slide show with .htaccess
Posted by admin - 2014/06/13 16:13
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Hello,

We see images in the slider and the carousel:

 http://www.ari-soft.com/images/fbfiles/images/thumbs-72db885ca30558fd5b4a77977bd0fe9e.jpg

Regards,
ARI Soft

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Re:problems ari cloud & and slide show with .htaccess
Posted by pixelschupser - 2014/06/13 16:23
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Hello Ari Support

Yes at the moment you can see pictures while i have copied the old .htaccess file into position, then it's a real live time homepage.
I have now done the rename from the .htaccess file to the new one and you can see nothing of pictures. So you can test again.
kind regards
HansjÃ¶rg B)

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Re:problems ari cloud & and slide show with .htaccess
Posted by admin - 2014/06/13 17:02
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Send .htaccess file by email please.

Regards,
ARI Soft

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Re:problems ari cloud & and slide show with .htaccess
Posted by pixelschupser - 2014/06/13 17:14
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Hello Ari Support
Thr htacces file is on the way to your email account.

kind regards
HansjÃ¶rg Lauble

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Re:problems ari cloud & and slide show with .htaccess
Posted by admin - 2014/06/13 17:17
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The following rule disables access to "cache" folder and causes 403 HTTP error:

RewriteRule ^(cache|includes|language|logs|log|tmp)/ -

Regards,
ARI Soft

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Re:problems ari cloud & and slide show with .htaccess
Posted by pixelschupser - 2014/06/13 17:26
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Hello Ari Support

Great thank you very much for your help.

kind regards

Hansjörg Lauble :) :)

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