
Carousel stopped working

Posted by mistan - 2013/12/14 21:39

I have two instance of carousel, one in ari slider link, one on module (link). worked fine before. For some reason, it stopped working. Please kindly advise and help.

Thanks.

Tony

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Re:Carousel stopped working

Posted by admin - 2013/12/15 07:08

Hello,

The following error occurs when we try to open the links:

"404 - Category not found"

Regards,
ARI Soft

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Re:Carousel stopped working

Posted by mistan - 2013/12/15 08:32

Sorry, link here for ARI slider and for Module

Thanks as usual.

Tony

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Re:Carousel stopped working

Posted by admin - 2013/12/15 08:37

The pages don't contain "ARI Cloud Carousel" module (we opened HTML source of pages and it doesn't contain "ARI Cloud Carousel").

Regards,
ARI Soft

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Re:Carousel stopped working

Posted by mistan - 2013/12/15 17:30

I do have {loadposition carousel} code in. Here is the what happened and I could figure it out why. If I put the carousel in the article also, the carousel will show it the Module at top, but it will render in article forever. If I do not include in article, it either won't show at all, or crashed that page. Something very strange? I have it in both Module and article now.link

Thanks for your time.

Tony

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Re:Carousel stopped working

Posted by admin - 2013/12/15 18:32

Don't load the same module instance several times on the same page.

Regards,
ARI Soft

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Re:Carousel stopped working

Posted by mistan - 2013/12/15 19:15

I am just demonstrating the problem to you. If I do not load it again in articles, the carousel won't show at all as if the {loadposition carousel} does not exist. any thoughts? Thanks so much.

Tony

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Re:Carousel stopped working

Posted by mistan - 2013/12/15 19:20

by the way, it is works fine in articles at shown in this page link

Tony

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Re:Carousel stopped working

Posted by admin - 2013/12/15 20:02

What browser do you use and where the extension doesn't work (provide a link to a page where we can see the problem. Don't send link to a page where the same module instance is loaded several times)?

Regards,
ARI Soft

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Re:Carousel stopped working

Posted by mistan - 2013/12/20 01:03

I am trying to show the carousel in this page in a ARI sliderARI slider (in the third slide). For some reason, nothing will shown as if the {loadposition careousel} does not exist.

Please kindly help and advise.

Tony

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Re:Carousel stopped working

Posted by admin - 2013/12/20 07:42

Check that parameter in "Menu Assignment" parameters section in "ARI Cloud Carousel" is configured properly. You can set it to "All pages".

Regards,
ARI Soft

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Re:Carousel stopped working

Posted by mistan - 2013/12/20 08:07

That did the trick, Thanks.

Tony

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