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## ARI cloud carousel loading takes longer time

Posted by harish2al - 2012/10/08 12:06

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Hi all

ARI cloud carousel loads correctly at the first time & from the second time it takes longer time to load or doesn't load at all... The reference link is this. Kindly suggest some solution. Thanks in advance.

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## Re:ARI cloud carousel loading takes longer time

Posted by admin - 2012/10/08 13:28

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Hello,

It seems this is a problem with Joomla! cache or a cache extension. We can investigate the problem in more details if you provide a temporary access to your J! backend by email.

Regards,  
ARI Soft

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## Re:ARI cloud carousel loading takes longer time

Posted by harish2al - 2012/10/08 13:53

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Hi

I've sent you the back-end J! access in the mail. Kindly check on it & suggest me a solution. Thanks!

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## Re:ARI cloud carousel loading takes longer time

Posted by admin - 2012/10/08 15:53

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Try now. It was a problem with cache which is created by your site template.

We updated the module and set "Contact ID" parameter to "Yes".

Regards,  
ARI Soft

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## Re:ARI cloud carousel loading takes longer time

Posted by harish2al - 2012/10/09 05:49

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Hi

Thanks for your help.... :cheer: :)

Regards  
harish2al

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