sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/28 18:45

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sub menus not appearing perfectly in IE after install ARI Cloud Carousel module , seems like its cumming behind the main content, i am using "MenuMatic" wich is a menu module , what shld i do for that i am working on local server , ;)

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Re:sub menus not appearing perfectly in IE

Posted by admin - 2012/07/28 23:02

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Hello,

We can investigate the problem if you provide a link to a page where we can see it.

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/29 05:46

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Hi
iam testing this site on local server ? is it possible to help with via teamviewer software? :)

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Re:sub menus not appearing perfectly in IE

Posted by admin - 2012/07/29 05:51

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Could you upload your site to an online server (or install Joomla! from scratch and reproduce the problem on new installation) and provide a link to a page where we can see the problem?

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/29 07:18

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Hi this is the link

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/29 10:08

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please some body help me :help me

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/29 14:02

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hi i uploaded the site wating for the reply

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Re:sub menus not appearing perfectly in IE

Posted by admin - 2012/07/29 17:04

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The page doesn't contain "ARI Cloud Carousel" module.

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/29 17:16

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unforgettable-honeymoon-tour-1   this is 1 of those galleries and i have more galleries on this site using awesome "ARI Cloud Carousel" pales chek this link

thanks!

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/29 23:23

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hello ,i mention the relevant 1 of those links

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/30 08:45

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hi their

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/30 09:10

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www.m......lanka.com/index.php/2012-05-31-10-37-35/unforgettable-honeymoon-tour-1

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Re:sub menus not appearing perfectly in IE

Posted by naushadreal - 2012/07/30 13:32

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IE their is a nice frame appearing but not in other browsers, ARI Cloud Carouse

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Re:sub menus not appearing perfectly in IE

Posted by admin - 2012/07/30 18:51

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Set "Load jQuery library" parameter to "No" in "ARI Cloud Carousel" module settings.

Regards,
ARI soft

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Re:sub menus not appearing perfectly in IE
Posted by naushadreal - 2012/07/30 18:58

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thanks! i will do that

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Re:sub menus not appearing perfectly in IE
Posted by naushadreal - 2012/07/30 21:13

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hi thanks for your help but http://www.ari-soft.com/images/fbfiles/images/00000000002.jpg !

i did that sill the problem is same ? what shuld i do for that?? :(

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Re:sub menus not appearing perfectly in IE
Posted by admin - 2012/07/30 22:13

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The menu works fine in IE browser on our side.

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE
Posted by naushadreal - 2012/07/30 23:49

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problem is with windows 7, :(i am working hard on this to remove thise problum still i cant do it

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Re:sub menus not appearing perfectly in IE
Posted by admin - 2012/07/31 05:16

_____

Send screenshot(s) where we can see the problem.

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE
Posted by naushadreal - 2012/07/31 06:52

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http://www.ari-soft.com/images/fbfiles/images/111111.jpg tise is in ie

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Re:sub menus not appearing perfectly in IE
Posted by admin - 2012/07/31 16:06

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It works fine on our side:

http://www.ari-soft.com/images/fbfiles/images/menu-b985f066e5f6c7c7bec35e91fd0622fa.jpg

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE
Posted by naushadreal - 2012/07/31 16:24
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thanks for providing such a support ! issu with IE7 and IE8

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Re:sub menus not appearing perfectly in IE
Posted by admin - 2012/07/31 17:31
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We can't reproduce the problem. In any case this problem with the menu so contact menu developers so they fix the problem.

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE
Posted by naushadreal - 2012/08/01 14:59
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i fed up with "MenuMatic" menu module, now i fond "ARI Ext Menu" and its also loks pretty god, but the same problem happening again , menus are not appearing perfectly , help

thnks!

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Re:sub menus not appearing perfectly in IE
Posted by admin - 2012/08/01 15:52
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This problem with site template styles. Add the next CSS rules:

body #leftcolumn
{
  overflow: visible;
}

#leftcolumn UL.ux-menu,
#leftcolumn UL.ux-menu LI
{
  margin: 0;
  padding: 0;
}

#leftcolumn LI.ux-menu-item-level-0
{
  width: 215px !important;
}

Regards,
ARI Soft

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Re:sub menus not appearing perfectly in IE
Posted by naushadreal - 2012/08/01 18:21

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thanks a lot god bless u   :kiss:

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