Picture do not show
Posted by smarties31 - 2016/04/09 21:26

Hi,

I'm a new Ari Image Slider user.

Module installed well, dark windows is showed on my template with a permanent "in progress" status spinning in the middle, and no picture is displayed.
The debugger shows a "TypeError: $(...).nivoSlider is not a function" coming from the instanciated slider module, and nothing else.
Picture's folder seems correct ("images/sampledata" and associated pictures coming from the standard Joomla 3.4.8 installation).
Using Jquery 1.8.2.

What goes wrong ?

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Re:Picture do not show
Posted by admin - 2016/04/10 05:33

Hello,

It looks like a problem with a site template or 3rd party extension. We can investigate the problem in more details if you provide a link to a page where the problem occurs.

Regards,
ARI Soft

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Re:Picture do not show
Posted by smarties31 - 2016/04/10 10:07

Thanks for your reply :)

Unfortunately my site is under construction and is not yet online.
Three questions :
- I'm using the basetemplate-joomla3 template ; is there any known pb with this extension related to this template ?
- Could I generate a report from firebug/inspector which could help ? If so, what kind of report ?
- I use the latest Joomla 3.x release of the slider (downloaded yesterday) in addition to Joomla 3.4.8. Is there a chance I for me to solve my pb by updating Joomla to 3.5.1 ?

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Re:Picture do not show
Posted by admin - 2016/04/10 10:12

Check that the site template doesn't load own copy of jQuery library and uses instance of jQuery which is loaded by Joomla!

Regards,
ARI Soft

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Re:Picture do not show
Posted by smarties31 - 2016/04/10 10:15

Sorry, how can I do that ?

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Re:Picture do not show

Posted by admin - 2016/04/10 10:18

You can check HTML source of a page or use "Save page" option in browser's menu and send the saved HTML file to us by email.

Regards,
ARI Soft

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Re:Picture do not show

Posted by smarties31 - 2016/04/10 13:51

Data sent through email :)

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Re:Picture do not show

Posted by admin - 2016/04/10 13:55

We sent the answer.

Regards,
ARI Soft

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Re:Picture do not show

Posted by Lessly2000 - 2016/04/14 03:41

Guys,

Same problem here. Image slider worked well in Joomla 3.2.7. As soon as i updated to the version 3.5.1 pages with slider stopped responding and there was 500 error. I updated slider to the latest 2.2 version and page was loaded but images stopped loading. Just black spinning circle.

Please help. It is definitely jQuery issue and i have no idea how to figure this one out.
Website address:
http://jojositaliangrille.net/
Slider is on the main page.

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Re:Picture do not show

Posted by Lessly2000 - 2016/04/14 04:31

I figured it out.
My template was uploading jquery 1.8.3 from index.php

Sorry for bothering.

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Re:Picture do not show

Posted by JCWood - 2016/04/16 09:22

I'm using the current release 2.2.1, but still have the same problem.

When using the standard joomla "protostar" template no images are shown, but when use the standard joomla "Beez3" the images are shown. I have checked I can't find any reference to JQuery.

Any ideas of a fix?

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Re:Picture do not show

Posted by admin - 2016/04/16 11:06

Send a link to a page where the problem occurs.

Regards,
ARI Soft

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Re:Picture do not show

Posted by JCWood - 2016/04/16 11:14

Test site can be found at http://ccahhosting.co.uk/cms/

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Re:Picture do not show

Posted by admin - 2016/04/16 11:24

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jQuery library is loaded twice and it causes javascript errors. A site template or a 3rd party extension uses the following code to load jQuery library instead of using instance of jQuery which is loaded by Joomla!:

remove this code and everything should work fine.

Regards,
ARI Soft

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Re:Picture do not show

Posted by JCWood - 2016/04/16 11:28

Thanks, but I'm not sure how to track this down. I will try disabled other modules to see if that helps.

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Re:Picture do not show

Posted by prohostingdesign - 2016/04/28 22:37

I am experiencing the same issue. I have emailed you my saved page. If would be so kind to take a look I would appreciate it.

Here is my site that I am working on:

http://www.rcboa.net/rcboa/

Thanks again

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Re:Picture do not show

Posted by admin - 2016/04/29 06:36

Hello,

Home page on your site doesn't contain "ARI Image Slider" module so we can't investigate the problem.

Regards,
ARI Soft

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