Extended Character Set Not Displayed

Posted by jimbrooking - 2016/03/12 21:49

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New user of ARI Image Slider. My problem: Extended characters in the Description fields (e.g., accented French characters) are displayed as diamonds with question marks inside. Please see attached image (screen shot from browser) and .ini file.

Any help available to get these characters to display correctly?

Thanks. http://www.ari-soft.com/images/fbfiles/images/screen-b8c35d5fb19b460ade0e02b4f3c14aeb.jpg http://www.ari-soft.com/images/fbfiles/files/ariimageslider-7916ed3ddc416f94384b411a0bfa4589.zip

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Re:Extended Character Set Not Displayed

Posted by admin - 2016/03/13 06:11

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Hello,

Save INI file in UTF-8 encoding.

Regards,
ARI Soft

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Re:Extended Character Set Not Displayed

Posted by jimbrooking - 2016/03/13 13:23

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If you look at the .ini file, you can see the extended characters correctly represented in the editor. The file was created with Notepad++. which is UTF-8-aware.

Thanks. http://www.ari-soft.com/images/fbfiles/files/ariimageslider-3d5a5c827d69886654de00a28635b21d.zip

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Re:Extended Character Set Not Displayed

Posted by admin - 2016/03/13 13:28

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Your file is saved in non UTF-8 encoding. Notepad++ supports a lot of encodings, you can use it to convert encoding of your file to UTF-8 and save it.

Regards,
ARI Soft

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