It doesn\'t show images
Posted by kieron13 - 2015/08/08 20:17

Hello. I used to use this extension in older joomla websites and worked great. This time i am using joomla 3 but it seems to have an error. Images are not appearing in the slideshow. The website is http://wdsolution.net/1kyriakides/. Could you please assist me?

Thank you

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Re:It doesn\'t show images
Posted by admin - 2015/08/09 11:36

Hello,

Set "Load jQuery method" parameter to "Local copy" value in module settings.

Regards,
ARI Soft

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Re:It doesn\'t show images
Posted by kieron13 - 2015/08/09 12:52

Did it but nothing. Still not showing the images

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Re:It doesn\'t show images
Posted by admin - 2015/08/09 12:55

The page doesn't contain a javascript code which is added by the module to init slider. It can be a problem with site template or a 3rd party extension.

Regards,
ARI Soft

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Re:It doesn\'t show images
Posted by kieron13 - 2015/08/09 16:53

Is ti possible to fix it? If yes how?

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Re:It doesn\'t show images
Posted by admin - 2015/08/10 04:52

We can investigate the problem in more details if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:It doesn\'t show images

Posted by kieron13 - 2015/08/10 13:11

I sent you the details to access the website

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Re:It doesn\'t show images

Posted by admin - 2015/08/10 13:30

This is a problem with site template. If choose another site template (for example ProtoStar), the module works fine. Javacript code which is added using Joomla! API is removed for some reason by site template, it is not correct behaviour. Contact site template support and ask to fix this problem.

Regards,
ARI Soft

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Re:It doesn\'t show images

Posted by kieron13 - 2015/08/10 14:56

Thank you very much

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