Descriptions Not Working

Posted by Justin35 - 2015/02/26 19:24
_____

Recently, my site got hacked so I've been rebuilding it from a fresh Joomla installation on a VPS (previously, I was using shared hosting). I'm running into some trouble with ARI Image Slider's descriptions though, they don't seem to be showing up at all (either the semi-transparent background or the text). I've got the same settings in place as I had last time, and I've double and triple checked everything I can think of trying to trouble-shoot it myself, but I can't seem to find the cause. Any ideas on what my trouble could be from?

Thanks in advance for any help offered.

==

Re:Discriptions Not Working

Posted by admin - 2015/02/26 19:40
_____

Hello,

Send a link to a page where the problem occurs and screenshot(s) of module settings page by email so we can investigate the problem.

Regards,
ARI Soft

==

Re:Descriptions Not Working

Posted by Justin35 - 2015/02/26 19:57
_____

E-mail sent, "Descriptions Not Working" is the subject line. Thanks.

==

Re:Descriptions Not Working

Posted by admin - 2015/02/26 20:01
_____

/images/slides/ariimageslider.ini file with descriptions doesn't exist.

Regards,
ARI Soft

==

Re:Descriptions Not Working

Posted by TonyR1954 - 2015/06/11 10:43
_____

Hi there,

I have a similar problem.
I edited the INI file and copied it to the folder where the images are.
No descriptions show on the images and the links do not work.
What have I done wrong?

INI File:

slide2.jpg="Golden Wheat Field"
slide3.jpg="An apple with a byte"
slide4.jpg="Sample image"

slide2.jpg="http://demo2.ari-soft.com"
slide3.jpg="http://www.ari-soft.com"

slide2.jpg="Coffee"
slide3.jpg="Image"

Site:
www.famrob.co.za

The slide2, 3, 4 are the last three images.
Please help!
Tony Robson

==

Re:Descriptions Not Working
Posted by admin - 2015/06/11 10:57
_____

Hello,

You use not a modified version of "ARI Image Slider". You can download the module from our site and install it on your site.

Regards,
ARI Soft

==

Re:Descriptions Not Working
Posted by szapeter - 2015/12/01 11:14
_____

Hi there,

I have a similar problem. The website that I am working on doesn't show the descriptions or the links. I have searched the web for solutions for weeks now, but for some reason none of the suggested solution was working for me. I have checked the file names, the text cases, any other mistypings, file locations, etc. I have also created language specific ini files with UTF-8 coding, but it still doesn't work. I just cannot figure out, what the problem could be.
(I have other sites as well and there everything is working fine, so I just cannot even compare the those sites.)

Could you please have a quick look at the site and suggest what I do wrong?
The address is: http://vanilla.hu
Image slider with ini files is set on the front page with the name of ariimageslider.ini (on the other subpages ini file is not configured yet).

The image names that I want to slide: slider_01.jpg, slider_03.jpg and slider_09.jpg.

The ini file content is inserted below and saved in three separate files (ariimageslider.ini, ariimageslider.hu-HU.ini, ariimageslider.en-GB.ini) at the same location where the pictures are stored.

slider_01.jpg=â€œtestâ€•
slider_03.jpg=â€œtestâ€•
slider_09.jpg=â€œtestâ€•

slider_01.jpg="http://www.vanilla.huâ€•
slider_03.jpg="http://www.vanilla.huâ€•
slider_09.jpg="http://www.vanilla.huâ€•

slider_01.jpg=â€œtestâ€•
slider_03.jpg=â€œtestâ€•
slider_09.jpg=â€œtestâ€•

I have already tried to change file names, but the result was the same. I am sure it must be some small issue, but it seems, I cannot solve it alone :-)

Thank you for your help in advance
BR
Peter

===

Re:Descriptions Not Working
Posted by admin - 2015/12/01 11:45
_____

Hello,

Use " symbol to quote values in INI file. Other symbols are not supported:

 http://www.ari-soft.com/images/fbfiles/images/slider-96023ffc843003f1091f63e7f1ce0ff6.jpg

Regards,
ARI Soft

===

Re:Descriptions Not Working
Posted by szapeter - 2015/12/01 12:02
_____

OMG, I didn't even know that there are two type of quote symbols exist. (every day a new lesson to learn :))
You are awesome to spot the out.
Thank you very much.
The description is working now, however the links are not. Why could that be?

UPDATE:
Sorry, I have found that the template was faulty. The z-index value was wrong at a certain position and that prevented
the links to be clickable.

Anyway, thank you again for your quick help. :)

===

Re:Descriptions Not Working
Posted by admin - 2015/12/01 13:15
_____

This problem with the following custom CSS rule from /templates/vanilla/css/stilus.css CSS file:

.ari-image-slider-wrapper {
 z-index: -2;
 }

Regards,
ARI Soft

===

Re:Descriptions Not Working
Posted by parsifaltheking - 2016/04/27 19:42
_____

Hi, i've updated ari image slider from v. 2.1 to 2.2 on joomla 3.5.1
With previous version work images and description.
Now i can't view description; the file is placed in the same folder of the images but it is not load. Whereis the problem?
On module i've set image path = images/prodotti/armadio and description file =
images/prodotti/armadio/ariimageslider.ini

but not work..

The example page is:

http://www.slamsrl.com/web/armadi-insonorizzati-e-di-protezione.html

==

Re:Descriptions Not Working
Posted by admin - 2016/04/28 07:13
_____

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

==