403 Error for Cached Thumbnail Images
Posted by aballing - 2015/01/06 17:19

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Hi,

I'm using the ARI Image Slider for a site and am trying to use the thumbnails feature to resize images in sliders throughout the site. When I enable the thumbnails option on the site however, I'm getting a 403 error for the resized images in the public_html/cache folder. I checked the permissions in both the cache and images/slides folder (where slideshow images reside) and permissions appear to be correct (755 for folders and 644 for files). I've used the same slider on a development server and did not run into any issues. Any idea what might be causing this to happen?

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Re:403 Error for Cached Thumbnail Images
Posted by admin - 2015/01/06 19:17

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Hello,

Check configuration in .htaccess file.

Regards,
ARI Soft

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Re:403 Error for Cached Thumbnail Images
Posted by aballing - 2015/01/06 21:03

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That was the problem-- access to the cache folder was being restricted in htaccess. Allowing access fixed the issue. Thanks!

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