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## Slider doesnt work after update to joomla 3

Posted by Aschi - 2014/11/20 10:14

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Hi

After updating my site to joomla 3.3.6, the slider doesn't work any more. I cannot find any problems, thanks a lot for your help!

Joomla 2.5

Joomla 3.3.6

Best regards

Aschi

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## Re:Slider doesnt work after update to joomla 3

Posted by admin - 2014/11/20 13:06

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Hello,

Set "Load jQuery method" parameter to "Local copy" parameter in module settings.

Regards,

ARI Soft

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## Re:Slider doesnt work after update to joomla 3

Posted by Aschi - 2014/11/20 17:20

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Hi

Thanks a lot for your fast answer!

Unfortunately, even after changing "Load jQuery method" parameter to "Local copy", it doesn't work :(

Best regards

Aschi

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## Re:Slider doesnt work after update to joomla 3

Posted by admin - 2014/11/20 18:24

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This problem with "swmenufree" extension. It loads own copy of jQuery library instead of using jQuery instance which is loaded by Joomla!

Regards,

ARI Soft

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## Re:Slider doesnt work after update to joomla 3

Posted by Aschi - 2014/11/21 09:09

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Hi

Thanks a lot for your help!

I just changed the menuselect to Ari Dropdown :)

Best regards

Aschi

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## Re:Slider doesnt work after update to joomla 3

Posted by squawk - 2015/01/13 11:32

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Sorry but I also have a problem with the slider not working in 3.3.6.

Can you tell me where the "Load jQuery method" parameter is, I'm using the latest version 1.2 but there doesn't appear to be a parameter in the back end?

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## Re:Slider doesnt work after update to joomla 3

Posted by admin - 2015/01/13 11:37

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Hello,

Send a link to a page where the problem occurs so we can investigate it.

Regards,  
ARI Soft

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## Re:Slider doesnt work after update to joomla 3

Posted by squawk - 2015/01/13 11:44

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Many Thanks

<http://www.relonchem.com> but it's ip protected to stop the outside world from view the build.

So if you can let me have your IP I can add it to the .htaccess for temp access.

I have since posting turned the "Include jQuery" parameter to no and the banner is now fading but it also shows all the banner files in the background?

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## Re:Slider doesnt work after update to joomla 3

Posted by squawk - 2015/01/13 13:44

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Hi

Thanks for your help thus far.

I can get the slider to rotate through the images.

My problem is now the fact I'm using png files so the z-indexing is showing the previous slide below the current one.

Is there any way of targeting the current slide?

Firstly setting all slides display attribute to none and then setting the current slide to block when active? And then back to none afterwards?

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## Re:Slider doesnt work after update to joomla 3

Posted by admin - 2015/01/13 17:31

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Try to set "Fix transparent background" parameter to "Yes".

Regards,  
ARI Soft

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## Re:Slider doesnt work after update to joomla 3

Posted by MOGAR - 2016/07/28 20:15

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Hi,I have updated the ari imageslider on the site <http://www.charles-et-cie.fr/> to work on joomla 3.6 but it don't show the images which are in images/headers. I tried the 2 load methods Dom ready and on load but it doesn't work . May be it's because the jQuery library is loaded twice ? In this case, I have no idea what to do. Thank's on advance for your help.  
Eric

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## Re:Slider doesnt work after update to joomla 3

Posted by admin - 2016/07/29 04:16

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Hello,

The slider is working fine on our side:

<http://www.ari-soft.com/images/fbfiles/images/charlie.jpg>

Do you have any problem yet?

Regards,  
ARI Soft

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## Re:Slider doesnt work after update to joomla 3

Posted by Dakota09 - 2016/07/30 16:12

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Hello, I too see to have an issue that has just popped up. At [www.weyer-for-hire.com](http://www.weyer-for-hire.com) I have not done any edits to the site for a month, except for updates as required. I visited the site today and got an error on the main page, which was attributed to an out dated ARI Image Slider, so I downloaded and installed and the site came back up as expected.

However now in the module, the images are not showing-I just get the gray box with the rotating load circle. I checked and double checked all settings but to no avail. I checked my Admin Tools settings and permissions, and all appear ok.

Can you assist?

Thanks!

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## Re:Slider doesnt work after update to joomla 3

Posted by admin - 2016/07/30 16:19

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Hello,

This problem with "artsexylightbox" extension. It uses an outdated version of jQuery library.

Regards,  
ARI Soft

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## Re:Slider doesnt work after update to joomla 3

Posted by Dakota09 - 2016/07/30 16:39

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That it was! Downloaded and installed latest version and we are good to go! Much appreciated for the support!!

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:cheer:

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