
Data table error

Posted by Cath27 - 2016/10/20 20:22

I have been using data tables on the Trumbull Public Schools website for several years and love it. I recently encountered an error that may be related to the recent Joomla update. One table where I had a linked item column, started to show messed up code. I have triple checked the code in the original csv file and there are no errors.

I went to look at the modules for all 3 tables and received a 500 error. I am attaching screen shots for you.

I would appreciate any insight into this!

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Re:Data table error

Posted by Cath27 - 2016/10/20 20:27

OK - I am trying a 3rd time to upload a file with the screen shots!

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Re:Data table error

Posted by Cath27 - 2016/10/20 20:28

maybe this time? <http://www.ari-soft.com/images/fbfiles/files/arisoft.doc>

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Re:Data table error

Posted by admin - 2016/10/20 20:52

Hello,

Could you send your CSV file and screenshot(s) of module settings page by email so we can reproduce and investigate the problem on our test server?

Regards,
ARI Soft

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Re:Data table error

Posted by Cath27 - 2016/10/20 21:08

I cannot open the module - I get the 500 error. I presently have 3 data tables and cannot open any of the modules. I have sent you the csv file

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Re:Data table error

Posted by Cath27 - 2016/10/21 13:22

I think I have found part of the error. Extra code is being added from excel when I save as a csv file. I was able to open the csv file directly, add the hyperlink and it saved OK.

However, while the current modules are working - I cannot open them. I can create a new one, which opens fine - but I have no idea of the settings I used :-(

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Re:Data table error

Posted by admin - 2016/10/21 14:21

Could you provide a temporary access to your J! backend by email and specify which module settings page can not be opened?

Regards,
ARI Soft

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Re:Data table error

Posted by Cath27 - 2016/10/22 10:56

Sorry I didn't see this earlier! I was doing some more research, and it appears to be an issue with the latest Joomla upgrade. Not sure what the solution is, but at the present time, they work. I appreciate your responses to my questions.

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